

# **AGING & DISABILITY RESOURCE DIRECTORY**

(Information current as of December 2023)

Aging and Disability Resource Center  
of Washington County  
(ADRC)

333 E. Washington Street, Suite 1000  
West Bend, WI 53095

Phone 262-335-4497

Toll Free 877-306-3030

Fax 262-335-4717

Monday - Friday 8:00 am – 4:30 pm

Internet: [www.washcowisco.gov/adrc](http://www.washcowisco.gov/adrc)

Email: [ADRC@washcowisco.gov](mailto:ADRC@washcowisco.gov)

Facebook: [www.facebook.com/washcoADRC](http://www.facebook.com/washcoADRC)

Also located at:

38 Sell Drive

Hartford, WI 53027

Phone 262-335-4536

Monday & Thursday 8:30 am – 4:00 pm

## **Aging and Disability Resource Center of Washington County**

### **Mission Statement**

The mission of the Aging and Disability Resource Center is to empower and assist all seniors, adults with disabilities, and their families by providing services which help them make informed choices, maintain independence, and remain safely in their home and community.

### **What is an ADRC and what kind of services can I get?**

ADRCs offer the general public a single source for information and assistance on issues affecting older adults and people with disabilities regardless of their income.

### **Information and Assistance (I&A)**

I&A Specialists provide you with knowledge about services, programs, and solutions for disability and long-term care issues such as living arrangements, health, employment, home maintenance, nutrition, and publicly funded programs.

### **Help Paying for Long-Term Care**

ADRCs are the access point for publicly funded long-term care programs. The ADRC will assess your level of need for services and assist with the financial eligibility process if you choose to enroll in a long-term care program.

### **Benefits Counseling**

Benefit Specialists can provide accurate and current information about private and government benefits and programs that you may be entitled to receive.

### **Senior Dining**

Join us at one of our dining sites for a hot meal and meeting new people. Home delivered meals are also available to those who qualify.

### **Health and Wellness**

The ADRC can connect you to information and services that will support your health and safety goals.

### **Dementia and Caregiver Support**

ADRCs provide information and assistance to individuals and families living with dementia and support to caregivers.

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## **ABUSE/NEGLECT**

### **Adult Protective Services (APS)**

Call to report physical abuse, sexual abuse, financial exploitation, neglect, and/or self-neglect of persons 60 and over or adults with a physical, cognitive, or intellectual disability. Callers can remain anonymous.

[www.washcowisco.gov](http://www.washcowisco.gov)

8:00 am – 4:30 pm - 262-365-5757

After Hours - 262-365-6565

### **Child Protective Services (CPS)**

Call to report suspected child abuse or neglect.

[www.wascowisco.gov](http://www.wascowisco.gov)

262-335-4888

### **Elder Abuse Hotline**

The hotline is to make sure that elders who are experiencing abuse have a place to turn to find the right resources in their community. Call to report physical abuse, emotional abuse, sexual abuse, financial abuse (misuse of a person's property or financial resources) or intentional or unintentional neglect of persons 65 and over.

[www.reportelderabusewi.org](http://www.reportelderabusewi.org)

833-586-0107

### **FRIENDS Inc.**

The sole provider of shelter and support services for individuals affected by domestic violence and sexual assault in Washington County. Services include emergency shelter, 24-hour crisis hotline, legal assistance, support groups.

[www.friendswi.org](http://www.friendswi.org)

Crisis Line:

262-334-7298

Business Line:

262-334-5598

### **National Elder Fraud Hotline**

Provides services to all adults ages 60 and older, who may be victims of financial fraud. The hotline is staffed by case managers who assess the needs of the victim, identify relevant next steps, and provide resources and referrals to other applicable services. Aids in reporting fraud to the correct federal, state and local agencies.

[www.stopelderfraud.ovc.ojp.gov](http://www.stopelderfraud.ovc.ojp.gov)

833-372-8311

### **Ombudsman Program**

Responds to concerns of recipients of long-term care (i.e., residents of nursing homes, assisted living; recipients of Family Care/Partnership/IRIS) regarding issues of quality of care, resident rights, physical abuse/neglect, and physical/chemical restraints. Callers can remain anonymous.

[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)

Ages 60+ 800-815-0015

Ages 18-59 800-928-8788

### **Sexual Assault Nurse Examiner (S.A.N.E.)**

Helps victims of sexual crimes.

[www.doj.state.wi.us](http://www.doj.state.wi.us)

[www.mchfhartford.org](http://www.mchfhartford.org)

Froedtert West Bend Hospital  
3200 Pleasant Valley Road  
West Bend, WI 53095

262-836-8257

Aurora Medical Center  
1032 E. Sumner Street  
Hartford, WI 53027

262-673-2300

## **ADULT DAY CENTERS/SERVICES**

Businesses that provide daytime services at their location to people who require care and/or supervision during the day. Hours, rates, and services vary.

### **ARTcycle**

A socially beneficial program that links individuals with disabilities to the community, using art as a bridge.

351 S. Main Street  
West Bend, WI 53095

262-388-1641

### **Golden Pearl, LLC**

Person centered day programming for adults of all abilities and seniors. Creative, educational, and social day programming including community outings, daily living skills, music therapy and countless activities to choose from. Can provide medication administration.

3018 Helsan Drive  
Richfield, WI 53076  
*www.Facebook.com/GoldenPearlLLC*

262-268-1100

### **Just Like Home**

Certified senior care.

W218N17483 Delaney Court  
Jackson, WI 53037  
*www.justlikehomeadulthooddaycenter.com*

262-423-4411

### **Onward Services, LLC**

Day services for people with disabilities. Provides respite care and works with daily living skills. Consumers need to be independent in all personal cares.

349 S. Main Street  
West Bend, WI 53095

262-685-7121

### **Our Place**

Day services for people with disabilities.

4360 Jackson Drive

262-423-8090

Jackson WI 53037

*www.ourplacedayservices.com*

### **Tamarack Adult Day Services**

RN supported and supervised services including medication administration, occupational, physical and speech therapy, bathing/spa, podiatry care, personal care, nutritious meals, simple wound care, recreational activities and entertainment, health assessments, beautician/barber services, screening services, support groups, vaccine clinics.

1022 Sell Drive

262-808-2946

Hartford, WI 53027

*www.tamarackadulldayservices.com*

### **The Threshold**

A variety of different day service options for people with disabilities.

600 Rolfs Avenue

262-338-1188

West Bend, WI 53090

*www.thresholdinc.org*

## **ADVOCACY/SUPPORT**

### **ALS Association - Wisconsin Chapter**

Provides care service coordination to people with ALS and their families.

Other services: support groups, durable medical equipment, and communication devices.

3333 N. Mayfair Road, Suite 104

414-763-2220

Wauwatosa, WI 53222

*www.alsawi.org*

### **Alzheimer's Association**

620 S. 76th Street, Suite 160

414-479-8800

Milwaukee, WI 53215

24/7 Helpline 800-272-3900

*www.alz.org/wi*



**American Diabetes Association**

*www.diabetes.org*

800-342-2383

**ARC of Washington County**

Provides individual advocacy, programs, services, and support for people with intellectual and developmental disabilities and their families.

PO Box 832

262-338-8663

West Bend, WI 53095

*www.arcwi.org*

**Arthritis Foundation - Wisconsin Chapter**

10427 Lincoln Avenue, Suite 1400

414-253-4192

West Allis, WI 53227

*www.arthritis.org*

**Autism Society of Southeast Wisconsin**

3720 N. 124th Street, Suite O

414-988-1260

Wauwatosa, WI 53222

*www.assew.org*

**Brain Injury Resource Center of Wisconsin**

511 N. Grand Avenue

262-770-4882

Waukesha, WI 53186

*www.bircofwi.org*

**Broadscope Disability Services**

Provides respite, employment, independent living, and other resources to people and families living with disabilities.

6102 W. Layton Avenue

414-329-4500

Greenfield, WI 53220

*www.broadscope.org*

**Casa Guadalupe Education Center** (se habla español)

Works to empower low-income, native-born, and Spanish-speaking Latino families to live independent, successful lives; build strong families; and establish meaningful connections within their community. Supports achieving economic self-sufficiency and integration into American society through education and community access.

419 Roosevelt Drive

262-306-2900

West Bend, WI 53090

[www.casaguadalupeonline.org](http://www.casaguadalupeonline.org)

**Citizen Advocates of Washington County**

Provides social connection and enrichment activities to people of all ages, and abilities.

PO Box 582

262-334-3384

West Bend, WI 53095

[www.cawash.org](http://www.cawash.org)

**Community Health Navigators of Washington County**

Helps people navigate the many needs of life, such as medical and dental (uninsured and underinsured), housing, counseling, diabetes education, breast health, employment, and screening for AODA and depression.

Albrecht Free Clinic

262-334-8339

Casa Guadalupe (se habla español)

262-306-2900

x1

**Disability Rights Wisconsin**

Helps people with disabilities gain access to benefits, support, and services and experience opportunity through its advocacy services and legal expertise.

6737 W. Washington Street, Suite 3230

414-773-4646

Milwaukee, WI 53214

800-928-8778

[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

**Down Syndrome Association**

Provides education, awareness, support, and advocacy relative to people with Down syndrome and their families.

11709 W. Cleveland Avenue, Suite 2

414-327-3729

West Allis, WI 53227

866-327-3729

[www.dsaw.org](http://www.dsaw.org)

**Epilepsy Foundation of Southeast Wisconsin**

Provides information and referral assistance, individual and family support services, advocacy for the rights of those with epilepsy, and community education.

735 N. Water Street #541

414-271-0110

Milwaukee, WI 53202

[www.efsewi.org](http://www.efsewi.org)

**Impact 211**

A central access point for people in need. Free, confidential helpline and online resource directory connects residents to information and assistance.

[www.impactinc.org](http://www.impactinc.org)

Dial 211

[www.211wisconsin.communityos.org/guided-search](http://www.211wisconsin.communityos.org/guided-search)

**IndependenceFirst**

Offers over 20 programs and services for people with disabilities of all kinds and all ages and provides programs on disability awareness and access to the public.

540 S. 1st Street

V/TTY 414-291-7520

Milwaukee, WI 53204

1043 S. Main Street

262-306-6717

West Bend, WI 53095

[www.independencefirst.org](http://www.independencefirst.org)

**MedicAlert Foundation**

Serves as a link between members and emergency responders for individual medical information during medical emergencies. Sells medical bracelets and necklaces along with their 24/7 call center services.

*www.medicalert.org*

800-432-5378

**Respite Care Association of Wisconsin (RCAW)**

Supports and advocates for quality systems of respite care for Wisconsin families.

1835 E. Edgewood Drive, Suite 105-436

608-222-2033

Appleton, WI 54913

*www.respitecarewi.org*

**SAGE Advocacy & Services for LGBT Elders**

Talk and be heard. Members of the LGBT elder community are likely to live alone and feel isolated. Through the hotline, anyone with a phone can be connected to an LGBT responder who is friendly, knowledgeable, and ready to listen. If you are an LGBT elder or care for one, call the free SAGE Hotline. The hotline is available 24/7 in English and Spanish, with translation in 180 languages.

*www.sageusa.org*

877-360-5428

**Spina Bifida Wisconsin**

Provides free services to adults with spina bifida or a parent/guardian of a child with spina bifida including financial assistance, resources, and peer support.

*www.sbwis.org*

414-607-9061

**WI FACETS (Family Assistance Center Education, Training, and Support)**

Services to help parents and educators support and enrich the lives of children with disabilities, including help desk, parent leadership, and youth leadership development.

600 W. Virginia Street, Suite 501

877-374-0511

Milwaukee, WI 53204

*www.wifacets.org*

**Wisconsin Board for People with Developmental Disabilities**

Dedicated to improving the independence, productivity, and integration of people with developmental disabilities.

101 E. Wilson Street, Room 219

608-266-7826

Madison, WI 53703

888-332-1677

[www.wi-bpdd.org](http://www.wi-bpdd.org)

**Wisconsin Parkinson Association**

16655 W. Bluemound Road, Suite 330

414-312-6990

Madison, WI 53705

[www.wiparkinson.org](http://www.wiparkinson.org)

**Wisconsin Wayfinder: Children's Resource Network**

Supports families of children with delays, disabilities, special health care needs, and mental health conditions. Children's resource guides assist families, caregivers, professionals, and organizations in finding a wide array of supports and services available through the Children's Resource Network.

[www.dhs.wi.gov/wiscway](http://www.dhs.wi.gov/wiscway)

877-947-2929

**AGENCIES ON AGING/DISABILITY****Aging and Disability Resource Centers (ADRC)**

Provides accurate, unbiased information on all aspects of life related to aging or living with a disability, helps people understand the various long-term care options available, helps people apply for programs and benefits, and serves as the access point for publicly funded long-term care. Serves residents of designated county.

**ADRC of Dodge County**

199 County Road DF

920-386-3580

Juneau, WI 53039

800-924-6407

[www.co.dodge.wi.gov](http://www.co.dodge.wi.gov)

**ADRC of Fond du Lac County**

50 N. Portland Street  
Fond du Lac, WI 54935  
[www.fdlco.wi.gov](http://www.fdlco.wi.gov)

920-929-3466  
888-435-7335

**ADRC of Milwaukee County**

1220 W. Vliet Street, Suite 300  
Milwaukee, WI 53205  
[www.county.milwaukee.gov](http://www.county.milwaukee.gov)

866-229-9695  
414-289-6874

**ADRC of Ozaukee County**

121 W. Main Street  
Port Washington, WI 53074  
[www.co.ozaukee.wi.us](http://www.co.ozaukee.wi.us)

262-284-8120  
866-537-4261

**ADRC of Sheboygan County**

650 Forest Avenue  
Sheboygan Falls, WI 53085  
[www.sheboygancounty.com](http://www.sheboygancounty.com)

920-467-4100  
800-596-1919

**ADRC of Washington County**

333 E. Washington Street, Suite 1000  
West Bend, WI 53095  
[www.washcowisco.gov/adrc](http://www.washcowisco.gov/adrc)

262-335-4497  
877-306-3030

**ADRC of Waukesha County**

514 Riverview Avenue  
Waukesha, WI 53188  
[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

262-548-7848  
866-677-2372

**To locate ADRCs for counties not listed in this directory, go to:**

[www.dhs.wisconsin.gov/adrc](http://www.dhs.wisconsin.gov/adrc)

## **Aging/Disability Units - State and National**

### **Administration for Community Living**

330 C Street SW 202-401-4634  
Washington, DC 20201  
*www.acl.gov*

### **Board on Aging and Long-Term Care - State of Wisconsin**

1402 Pankratz Street, Suite 111 608-246-7013  
Madison, WI 53704  
*www.longtermcare.wi.gov*

### **Bureau of Aging and Disability Resources**

1 W. Wilson Street, Room 551 608-266-2536  
Madison, WI 53703  
*www.dhs.wisconsin.gov/dph/badr.htm*

### **Greater Wisconsin Agency on Aging Resources (GWAAR)**

1414 MacArthur Road, Suite A 608-243-5670  
Madison, WI 53714  
*www.gwaar.org*

## **ALCOHOL AND OTHER DRUG ABUSE (AODA)**

### **Affiliated Clinical Services**

Substance abuse programs offer several different choices including individual and group counseling, day treatment, intensive outpatient programming, and relapse prevention programming.

111 E. Washington Street 262-338-2717  
West Bend, WI 53095

1121 E. Sumner Street 262-673-0301  
Hartford, WI 53027  
*www.affiliatedclinical.com*

**Alarus Healthcare**

Offers primary AODA treatment, IOP (Intensive Outpatient Treatment for addictions), and the Living Free Program with Suboxone and Vivitrol™.

1622 Chestnut Street 262-306-9800  
West Bend, WI 53095  
[www.alarushealthcare.com](http://www.alarushealthcare.com)

**Aurora Medical Center**

Aurora patients Only – Need Referral

1032 E. Sumner Street 262-673-2300  
Hartford, WI 53027  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

**Christian Family Solutions**

Professional Christian counseling services, including addiction counseling.  
Offers in-person and video counseling.

W175N11120 Stonewood Drive 888-685-9522  
Germantown, WI 53022  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

**Elevate Community Resource Center**

Offers OWI Program and TAD (Treatment Alternatives and Diversion) Program.

1626 Clarence Court 262-423-7079  
West Bend, WI 53095  
[www.elevateyou.org](http://www.elevateyou.org)

**Exodus House**

State licensed and state certified Drug and Alcohol Transitional Living Facility helping adult males recovering from alcohol and drug dependency.

1421 Fond du Lac Avenue 262-626-4166  
Kewaskum, WI 53040  
[www.exodus-house.com](http://www.exodus-house.com)



**Kettle Moraine Counseling**

400 W. River Drive

262-334-4340

West Bend, WI 53090

[www.kettlemorainecounseling.com](http://www.kettlemorainecounseling.com)

**Lakeshore Wellness and Recovery**

Outpatient mental health and chemical dependency.

1519 E. Washington Street, Suite A

262-323-6963

West Bend, WI 53095

[www.lakeshorewellnessandrecovery.com](http://www.lakeshorewellnessandrecovery.com)

**The Matthew Project, Inc.**

120 North Main Street, Suite 1100

262-233-6125

West Bend, WI 53095

W177N9912 Rivercrest Drive, Suite 231

262-214-3369

Germantown, WI 53022

384 W. Sumner Street

262-223-6125

Hartford, WI 53027

[www.themathewproject.org](http://www.themathewproject.org)

**Northshore Clinic and Consultants**

1615 Barton Avenue

262-334-5323

West Bend, WI 53090

[www.northshoreclinics.com](http://www.northshoreclinics.com)

**Washington County Human Services Department**

Provides AODA assessments; assistance accessing treatment including outpatient, hospital, and residential options; and AODA case management.

333 E. Washington Street, Suite 2100

262-335-4600

West Bend, WI 53095

[www.washcowisco.gov](http://www.washcowisco.gov)

## **ASSISTED LIVING/RESIDENTIAL CARE**

### **Adult Family Homes (AFH)** (alphabetical by licensee name)

A type of assisted living where 3 to 4 adults who are not related to the operator reside and receive care that is above the level of room and board and may include up to seven hours per week of nursing care.

*[www.dhs.wisconsin.gov/guide/washington.htm](http://www.dhs.wisconsin.gov/guide/washington.htm)*

#### **A Different Living AFH LLC**

617 James Court  
West Bend, WI 53095

414-517-9011

#### **A Heart of Gold Adult Family Home LLC**

620 Wellington Drive  
West Bend, WI 53090

414-514-2497

#### **Allen Cares**

1804 Green Tree Road  
West Bend, WI 53090

414-264-1234

#### **Aniyahs House**

1063 Summer Street  
West Bend, WI 53090

414-346-3270

#### **B W Stalwart Home LLC**

409 Knights Avenue  
Kewaskum, WI 53040

608-467-7414

#### **Benson and Walton Loving Hands LLC**

1664 Terry Dale Drive  
West Bend, WI 53090

262-353-9003

**Bette's Place**

Bette's Flats 262-628-9091  
1977 Mayfield Road  
Richfield, WI 53076

Bette's Place 1 414-349-1729  
1515A Highway 175  
Richfield, WI 53076

Bette's Place 2 414-349-1729  
1515 B Highway 175  
Richfield, WI 53076

**Beulahgene Assistant Living, Inc.**

Beulahgene Assistant Living Inc 1 262-429-1360  
1704 Stonebridge Road  
West Bend, WI 53095

Beulahgene Assistant Living Inc 3 262-429-1360  
1706 Stonebridge Road  
West Bend, WI 53095

**Blessings Home Care**

6851 Linda Drive 414-732-1755  
West Bend, WI 53090

**Bridges of Wisconsin, Inc.**

Office located at:  
1625 E. Washington Street 262-338-4941  
West Bend, WI

Dennis Path AFH 262-338-4941  
1545 Pamme Court,  
West Bend, WI 53095

Richfield AFH 262-338-4941  
2425 State Road 175  
Richfield, WI 53076

South Hartford AFH  
3088 State Hwy 83  
Hartford, WI 53027  
*www.bridgesofwisconsin.com* 262-338-4941

**Brighter Vision Adult Family Home**

1100A W. Washington Street  
West Bend, WI 53095 414-366-6771

**Brywen LLC**

Brywen Home  
6799 Diane Drive  
West Bend, WI 53090 262-339-9406

**Caring for You Supportive Living LLC**

N112W15490 Mequon Road  
Germantown, WI 53022 414-736-0003

**Divine Home Health Care LLC**

6873 Dennis Path  
West Bend, WI 53090 414-241-9461

**Donna Ellenbecker**

Ellenbecker AFH  
7463 Brookhaven Drive  
West Bend, WI 53090 262-707-6858

**Gallegos Homes LLC**

James Court  
908 James Court  
Hartford, WI 53027 262-573-8171

**Guaranteed Quality Living of Wisconsin LLC**

Bobolink Home 414-305-0234  
834 Bobolink Lane  
West Bend, WI 53095

Meadowbrook Home 414-305-0234  
818 Meadowbrook Drive  
West Bend, WI 53090

Regner Home 414-305-0234  
523 N. 10<sup>th</sup> Avenue  
West Bend, WI 53090

Regner Home North 414-305-0234  
529 N. 10th Avenue  
West Bend WI 53090

**Guaranteed Quality Living of Wisconsin I**

Washington Home 262-365-3606  
2030 E. Washington Street  
Hartford, WI 53027

**Home Care Solutions at Home**

341 E. Sumner Street 262-670-6989  
Hartford, WI 53027

**Homes for Independent Living (HIL) of Wisconsin LLC**

HIL Carrie Lane 262-569-5515  
1628 Carrie Lane  
West Bend, WI 53095

HIL Magellan House 262-569-5515  
212 S. 16th Avenue  
West Bend, WI 53090  
*www.hil-wi.com*

**Hope After Hardship Adult Family Home**

6849 Linda Drive  
West Bend, WI 53090

414-712-3098

**Horizon Manor, Inc.**

N112W12850 Mequon Road  
Germantown, WI 53022

414-241-8486

**Humble Living**

Home One  
1124 W. Washington Street  
West Bend, WI 53095

262-353-3981

Home Two  
923 Tower Lane  
West Bend, WI 53090

262-239-1138

Home Three  
925 Tower Lane  
West Bend, WI 53090  
[www.humblelivingafh.com](http://www.humblelivingafh.com)

262-239-1138

**Jackson Manor LLC**

Jackson Manor  
N168W21041 Main Street  
Jackson, WI 53037

262-573-3411

<b>Like a Family</b>	414-353-2808
551 Fair Street West Bend, WI 53090	
<b>Love Hope Faith Homes of WI LLC</b>	262-623-0201
1310 S. 7 <sup>th</sup> Avenue West Bend, WI 53095	
<b>Miracles House</b>	
443 S. 5 <sup>th</sup> Avenue West Bend, WI 53095	414-346-3270
<b>Next Step in Residential Services</b>	
7th Avenue House 659 S. 7th Avenue West Bend, WI 53095	262-784-1840
Sherman Way 733 Sherman Way West Bend, WI 53095 <i>www.nextstepresidential.com</i>	262-784-1840
<b>NTABA Family Home LLC</b>	
813 Fairview Drive West Bend, WI 53090	414-366-0009
<b>PeopleServe LLC</b>	
Hillcrest 1017 Hillcrest Street West Bend, WI 53095	262-573-4556
Jefferson 1412 Jefferson Street West Bend, WI 53090	262-573-4556

**Promise SIL LLC**

1806 Creek Road	262-784-1840
West Bend, WI 53090	414-803-9747

**REM Polaris**

618 Polaris Street	262-334-3124
West Bend, WI 53095	

**REM Wisconsin II Inc.**

Germantown	262-255-2820
N116W16105 Main Street	
Germantown, WI 53022	

Judith Court	262-306-0408
706 Judith Court	
West Bend, WI 53095	

**Small Steps Big Dreams AFH**

532 S. 16 <sup>th</sup> Ave	262-353-3973
West Bend, WI 53095	

**Tee and Cee Care LLC**

345 North Avenue	262-353-2598
Kewaskum, WI 53040	

**Total Care Group**

52 Clinton	262-689-2523
1152 Fond du Lac Avenue	
Kewaskum, WI 53040	

Gateway	262-689-2523
375 North Avenue	
Kewaskum, WI 53040	

Key House	262-689-2523
1146 Fond du Lac Avenue	
Kewaskum, WI 53040	



Wayne Manor AFH  
5743 County Road D  
West Bend, WI 53090  
[www.tcghomes.net](http://www.tcghomes.net) 262-689-2523

### **Valley View**

Green Valley Place  
West Bend, WI 53095 262-261-5262

### **Wink Home LLC**

Wink Home  
1354-1356 Patton Drive  
Hartford, WI 53027 262-308-2139

## **Residential Care Apartment Complexes (RCAC)**

RCACs are a type of assisted living where a resident has their own apartment that has a lockable entry, kitchen (including a stove or microwave), bathroom, sleeping area, and living area. RCACs provide up to 28 hours a week of the following services: supportive services (i.e. housekeeping, meal prep), personal assistance (i.e. dressing, bathing), nursing services (i.e. medication administration and management), and emergency assistance.

### **Cedar Bay East**

5577 Home Drive  
West Bend, WI 53095  
[www.cedarcommunity.org](http://www.cedarcommunity.org) 262-306-2145

### **Cedar Bay West**

5555 Cedar Bay Drive  
West Bend, WI 53095  
[Cedarcommunity.org](http://Cedarcommunity.org) 262-306-2130

### **Cedarhurst of Jackson**

N168W22022 Main Street  
Jackson, WI 53037  
[www.cedarhurstjackson.com](http://www.cedarhurstjackson.com) 262-674-6672

**Fairway Knoll**

N112W17500 Mequon Road 262-735-7900  
Germantown, WI 53022  
[www.fairwayknoll.org](http://www.fairwayknoll.org)

**The Fields of Washington County**

675 E. Washington Street 262-365-6500  
West Bend, WI 53095  
[www.samaritancampus.com](http://www.samaritancampus.com)

**The Gables of Germantown - Engel Haus**

N109W17110 Ava Circle 262-345-1025  
Germantown, WI 53022  
[www.capricommunities.com](http://www.capricommunities.com)

**The Gardens of Hartford**

112 Peace Lutheran Parkway 262-345-5590  
Hartford, WI 53027  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

**Kettle Moraine Gardens**

1802 Edgewood Road 262-626-4070  
Kewaskum, WI 53040  
[www.kmgassisted.com](http://www.kmgassisted.com)

**New Perspective**

2130 Continental Drive 262-338-0092  
West Bend, WI 53095  
[www.npseniorliving.com](http://www.npseniorliving.com)

**The Waterford at Hartford**

1025 Bell Avenue 262-240-6248  
Hartford, WI 53027  
[www.sonidaseniorliving.com](http://www.sonidaseniorliving.com)

## **Community Based Residential Facilities (CBRF)**

CBRFs are state licensed supportive living facilities where five or more unrelated adults reside. Care, treatment, or services provided in CBRFs are above the level of room and board but do not include more than 3 hours of skilled nursing care per week. Assistance is given with activities of daily living to help maintain as independent a lifestyle as possible.

### **Autumn Oaks**

227 E. Washington Street  
Slinger, WI 53086  
[www.platinum-communities.com](http://www.platinum-communities.com) 262-644-5926

### **Bridges of Wisconsin, Inc.**

Arbor Point  
230 and 232 Arbor Point Avenue  
West Bend, WI 53095 262-338-4941

New Chestnut  
346 S. Main Street  
West Bend, WI 53095 262-338-4941  
[www.bridgesofwisconsin.com](http://www.bridgesofwisconsin.com)

### **Cedar Community - The Cottages at Cedar Run**

6090 Scenic Drive  
West Bend, WI 53095 262-365-6600  
[www.cedarrun.org](http://www.cedarrun.org)

### **Cedarhurst of Jackson**

N168W22022 Main Street  
Jackson, WI 53037 262-674-6672  
[www.cedarhurstjackson.com](http://www.cedarhurstjackson.com)

### **Compassionate Heights**

1937 N. Main Street  
West Bend, WI 53090 262-346-8373  
[www.compassionateheights.com](http://www.compassionateheights.com)

**The Cornerstone**

330 Arbor Point Avenue 262-429-1777  
West Bend, WI 53095  
[www.thecornerstoneassisted.com](http://www.thecornerstoneassisted.com)

**Ellen's Home**

Inquiries/Marketing 262-208-4743

Ellen's Home North  
N113W16358 Sylvan Circle 262-250-6455  
Germantown, WI 53022

Ellen's Home South  
W150N11127 Fond du Lac Ave 262-250-9800  
Germantown, WI 53022  
[www.ellenshome.com](http://www.ellenshome.com)

**Fairway Knoll**

N112W17500 Mequon Road 262-735-7900  
Germantown, WI 53022  
[www.fairwayknoll.org](http://www.fairwayknoll.org)

**The Fields of Washington County**

675 E. Washington Street 262-365-6500  
West Bend, WI 53095  
[www.samaritancampus.com](http://www.samaritancampus.com)

**Forest View Manor**

W194N16744 Eagle Drive 262-677-0651  
Jackson, WI 53037  
[www.fvmanor.com](http://www.fvmanor.com)

**Frontida of Germantown**

N109W17525 Virginia Avenue 262-735-7609  
Germantown, WI 53022  
[www.frontidacare.com](http://www.frontidacare.com)

**The Gables of Germantown - Matterhaus**

N109W17000 Ava Circle

Germantown, WI 53022

[www.capricommunities.com](http://www.capricommunities.com)

262-345-1025

**Guaranteed Quality Living of Wisconsin**

Germantown Home

W164N10502 Timberline Court

Germantown, WI 53022

262-293-9125

**Hartford Estates Assisted Living 1 & 2**

109-111 Lone Oak Lane

Hartford, WI 53027

[www.hartfordestateswi.com](http://www.hartfordestateswi.com)

262-673-7028

**Hawthorn Manor**

321 Hawthorn Drive

West Bend, WI 53095

[www.hawthornmanor.com](http://www.hawthornmanor.com)

262-338-3266

**Ivy Manor West Bend**

Building I

370 S. Forest Avenue

West Bend, WI 53095

[www.ivymanorcbrf.org](http://www.ivymanorcbrf.org)

262-365-0056

Building II

350 S. Forest Avenue

West Bend, WI 53095

[www.ivymanorcbrf.org](http://www.ivymanorcbrf.org)

262-334-1590

Building III

Ivy Manor of West Bend

365 S. Forest Avenue

West Bend, WI 53095

[www.ivymanorcbrf.org](http://www.ivymanorcbrf.org)

262-353-3509

**Kettle Moraine Gardens**

1802 Edgewood Road  
Kewaskum, WI 53040  
[www.kmgassisted.com](http://www.kmgassisted.com)

262-626-4990

**Kettle Moraine Gardens Memory Unit**

1802 Edgewood Road  
Kewaskum, WI 53040  
[www.kmgassisted.com](http://www.kmgassisted.com)

262-626-2775

**Majestic Heights Assisted Living**

85 S. Wacker Drive  
Hartford, WI 53027  
[www.majesticheights.info](http://www.majesticheights.info)

262-670-6499

**Majestic Heights Assisted Living II**

63 S. Wacker Drive  
Hartford, WI 53027  
[www.majesticheights.info](http://www.majesticheights.info)

262-670-8661

**New Perspective**

2130 Continental Drive  
West Bend, WI 53095  
[www.npseniorliving.com](http://www.npseniorliving.com)

262-338-0092

**Serenity Villa**

1600/1650/1707/1727 American Eagle Drive  
Slinger, WI 53086  
[www.serenityvilla.org](http://www.serenityvilla.org)

262-297-1512

262-644-9204

**Touchstone Living Care**

Carrie Lane House  
1707 Carrie Lane  
West Bend, WI 53095  
[www.touchstoneofwestbend.com](http://www.touchstoneofwestbend.com)

262-353-3278

**The Waterford at Hartford**

1025 Bell Avenue  
Hartford, WI 53027  
[www.sonidaseniorliving.com](http://www.sonidaseniorliving.com)

262-240-6248

**The Waterford at West Bend**

831 E. Washington Street  
West Bend, WI 53095  
[www.sonidaseniorliving.com](http://www.sonidaseniorliving.com)

262-335-1992

262-335-1993

**Wellington Place at Hartford**

615 Hilldale Drive  
Hartford, WI 53027  
[www.wellingtonplacehartford.org](http://www.wellingtonplacehartford.org)

262-673-3544

**Skilled Nursing Facilities/Nursing Homes**

Inpatient health care facilities with the staff and equipment to provide skilled care, rehabilitation, and other related health services to patients who need nursing care but do not require hospitalization.

**Cedar Lake Health and Rehabilitation Center**

5595 County Road Z  
West Bend, WI 53095  
[www.cedarcommunity.org](http://www.cedarcommunity.org)

262-306-4240

**The Pavilion at Glacier Valley**

1900 American Eagle Drive  
Slinger, WI 53086  
[www.pavilionatglaciervalley.com](http://www.pavilionatglaciervalley.com)

262-297-6300

**Samaritan Health Center**

531 E. Washington Street  
West Bend, WI 53095  
[www.washcowisco.gov/samaritan](http://www.washcowisco.gov/samaritan)

262-335-4500

**Virginia Highlands**

W173N10915 Bernies Way

262-509-3300

Germantown, WI 53022

[www.virginiahighlandscrc.com](http://www.virginiahighlandscrc.com)

**Placement Services**

Professionals work with you to identify housing that would meet your care needs and lifestyle preferences, provide detailed information on housing, schedule tours, and provide referrals to resources like senior moving specialists.

**A Place for Mom**

[www.aplaceformom.com](http://www.aplaceformom.com)

866-750-5930

**Amada Senior Care of Greater Milwaukee/Southeast Wisconsin**

16655 W. Bluemound Road #290

262-395-7928

Brookfield, WI 53005

[www.amadamilwaukee.com](http://www.amadamilwaukee.com)

**CarePatrol**

[www.carepatrol.com](http://www.carepatrol.com)

920-876-6099

**Ideal Senior Living Solutions**

[www.ideal senior livingsolutions.com](http://www.ideal senior livingsolutions.com)

262-573-8710

**Oasis Senior Advisors**

[www.oasis senior advisors.com/milwaukee](http://www.oasis senior advisors.com/milwaukee)

262-287-9096

**Vesta Senior Network**

[www.vestaseniornetwork.com](http://www.vestaseniornetwork.com)

414-253-1435



## **BENEFIT SPECIALISTS**

### **Disability Benefit Specialist (ages 18-59)**

### **Elder Benefit Specialist (ages 60 and over)**

Helps adults who have questions and issues with benefits like Medicare, Medicaid, Social Security, FoodShare, and health insurance.

333 E. Washington Street, Suite 1000

262-335-4497

West Bend, WI 53095

877-306-3030

[www.washcowisco.gov/adrc](http://www.washcowisco.gov/adrc)

### **Work Incentive Benefit Specialist (WIBS)**

Helps people with disabilities determine the impact of work on their benefits. Can provide analysis of how work would change their cash payments, medical coverage, and continued eligibility so they can make informed choices.

RCS Empowers, Inc. 920-458-8261

IndependenceFirst 414-291-7520

Trusted Employment Advisors LLC 414-979-9020

For more WIBS serving Washington County, visit this website:

[www.dhs.wisconsin.gov](http://www.dhs.wisconsin.gov)

## **BLIND AND VISUALLY IMPAIRED**

### **Adaptive Technology Resources**

Evaluation, training, and adaptive products for people with unique needs, including limited vision and learning disabilities. Certified Occupational Therapist conducts evaluation.

W175N11163 Stonewood Drive, Suite 232

262-375-2020

Germantown, WI 53022

[www.adaptivetr.com](http://www.adaptivetr.com)

### **Center for Deaf-Blind Persons, Inc.**

A variety of services for people who have some degree of loss in both hearing and sight.

8306 W. Lincoln Avenue

414-481-7477

West Allis, WI 53219

[www.deaf-blind.org](http://www.deaf-blind.org)

**Office for the Blind and Visually Impaired (OBVI)**

Washington County residents contact:

Jennifer Shimon

PO Box 991

Grafton, WI 53024

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)

414-405-3524

888-879-0017

**SE Wisconsin Blind Outdoor Leisure Development (BOLD)**

BOLD's purpose is to allow the blind and visually impaired to experience outdoor sports and leisure activities while developing their social and athletic skills. BOLD is open to all legally blind people and participation is free. The only requirement to join is proof of legal blindness. Form available on website. Guides and transportation provided. Sponsored by Lions of Southeastern Wisconsin.

[www.wisconsinBOLD.com](http://www.wisconsinBOLD.com)

262-224-5517

**Vision Forward Association**

Offers training, tools, and strategies to help adults with vision loss lead active and independent lives.

912 N. Hawley Road

Milwaukee, WI 53213

[www.vision-forward.org](http://www.vision-forward.org)

414-615-0100

855-878-6056

**Wisconsin Council of the Blind and Visually Impaired and  
The Sharper Vision Store**

Offers low vision evaluations, vision rehabilitation services, and technology services. The Sharper Vision Store is also located here.

754 Williamson Street

Madison, WI 53703

[www.wcblind.org](http://www.wcblind.org)

<https://store.wcblind.org/>

800-783-5213

608-255-1166

**Wisconsin Talking Book and Braille Library**

Provides audio books and braille materials to people who cannot see regular print or handle print materials. Patrons will receive and return books and equipment postage-free through the U.S. Postal Service.

813 W. Wells Street

Milwaukee, WI 53233

[www.dpi.wi.gov/talkingbooks](http://www.dpi.wi.gov/talkingbooks)

414-286-3045

800-242-8822

## **BUDGETING/REP PAYEE**

### **Advocacy Programs of Family Services Association**

Services include representative payee, Veteran's fiduciary, and conservatorship.

1930 N. 8th Street  
Sheboygan, WI 53081  
[www.advocacyprograms.org](http://www.advocacyprograms.org)

920-458-8840

### **Consumer Credit Counseling Service**

Services include financial assessments, budget counseling, debit/credit counseling, debt management programs, bankruptcy counseling, education, housing counseling, and financial education.

139 N. Main Street  
West Bend, WI 53095

262-306-9241

### **Equality Payee Services, Inc.**

12605 W. North Avenue #307  
Brookfield, WI 53005

414-375-4760

### **Goodwill Financial Empowerment Services**

Assistance with budgeting and financial goals, credit score and report, credit counseling, banking options, and more.

6055 N. 91st Street  
Milwaukee, WI 53225  
[www.goodwillsew.com](http://www.goodwillsew.com)

414-847-4845

414-847-4200

### **iLIFE Financial Management Services**

6100 N. Baker Road  
Glendale, WI 53209  
[www.ilifefinancialmanagement.com](http://www.ilifefinancialmanagement.com)

888-490-3966

### **National Council on Aging (NCOA) Debt Management Hotline**

The nonprofit National Council on Aging partners with GreenPath Financial Wellness to answer your questions. Speak with a certified counselor.

[www.ncoa.org](http://www.ncoa.org)

866-217-0543

**Your Best Life**

Provides financial, benefits, and employment support services to Social Security beneficiaries and their families. Services include representative payee services, work incentive and benefits advisement, ticket to work program.

[www.yblusa.com](http://www.yblusa.com)

262-483-4061

**Worry Free Financial Services, LLC**

Personal finance services including but not limited to bill payment, financial records management, and bank and credit card reconciliation.

[www.worryfreefinancialservices.com](http://www.worryfreefinancialservices.com)

262-707-4962

**CARE MANAGEMENT**

Health and human service professionals who provide guidance, support, access to resources, and ongoing follow-up for older adults, adults with disabilities or chronic health care needs, and their families and support networks.

**By Your Side Care Management LLC**

PO Box 132

262-246-2100

Jackson, WI 53037

[www.byyoursidecm.com](http://www.byyoursidecm.com)

**Creative Solutions of Wisconsin**

[www.creativesolutionswi.com](http://www.creativesolutionswi.com)

262-899-2069

**MD Care Management**

PO Box 981

262-353-9424

West Bend, WI 53095

[www.mdcaremanagement.com](http://www.mdcaremanagement.com)

**Senior Planning Group**

125 N. Executive Drive #210

262-670-8888

Brookfield, WI 53005

866-670-0888

[www.seniorplanninginc.com](http://www.seniorplanninginc.com)

**Stowell Associates**

1800 E. Main Street  
Waukesha, WI 53186  
[www.stowellassociates.com](http://www.stowellassociates.com)

262-521-3016

**Your Nurse Advocate Consulting, LLC**

PO Box 67  
Salem, WI 53168  
[www.yournurseadvocateconsulting.com](http://www.yournurseadvocateconsulting.com)

888-330-6976

## **CAREGIVER ASSISTANCE**

Are you a caregiver? According to Lawrence University website, “A caregiver is someone who is actively engaged in providing care and needs to another, such as chronically ill, disabled or aged family member or friend.”

**AARP Family Caregiving Resources**

Online resources, educational information, and free caregiver support line.

Agents available for calls

English 877-333-5885

Mon-Fri, 6 am to 10 pm

Spanish 888-971-2013

[www.AARP.org/caregiving/](http://www.AARP.org/caregiving/)

**Caregiver classes: Powerful Tools for Caregivers**

Educational program to provide you with the tools you need for self-care.

Classes consist of six, two-hour sessions held weekly.

333 E. Washington Street, Suite 1000

262-335-4497

West Bend, WI 53095

**Caregiver classes: Savvy Caregiver**

Understand dementia and its effect on behavior, develop effective strategies for caregiving and decision making. Classes consist of six, two-hour sessions held weekly.

333 E. Washington Street, Suite 1000

262-335-4497

West Bend, WI 53095

**Family Caregiver Alliance**

Caregiver education and support

[www.caregiver.org](http://www.caregiver.org)

**Respite Care Association of Wisconsin (RCAW)**

Promotes, supports, and expands quality statewide respite care across the lifespan. Online training available. A respite grant can provide up to 5 days of respite care every 90 days for qualified applicants.

1835 E. Edgewood Drive, Suite 105-436 608-222-2033  
Appleton, WI 54913  
[www.respitecarewi.org/](http://www.respitecarewi.org/)

**This Caring Home**

Home safety, product reviews, caregiver support, education  
[www.thiscaringhome.org](http://www.thiscaringhome.org)

**Tualta**

Online educational series that prepares and supports families to extend the length of time that seniors age-in-place by building skills to help families manage care at home. Delivers content that is tailored to their care situation and learning style.

Contact the ADRC for more information at 262-335-4497  
or to register visit 800-214-5085  
[wisconsincaregiver.tualta.com/](http://wisconsincaregiver.tualta.com/)

**Washington County Caregiver Coalition**

Supports and strengthens caregivers through advocacy, education, and community resources.

333 E. Washington Street, Suite 1000 262-335-4497  
West Bend, WI 53095

**DEAF AND HARD OF HEARING**

**CaptionCall**

IP-CTS telephone captioning program is available to people who have hearing loss. IP-CTS provides telephone captioning through a federal program available at no cost as a public service to anyone who may struggle on the phone and could benefit from the captioning services. CaptionCall provides the service, the phone, an iPhone version (app), and customer support to anyone who feels they would benefit from this service.

[www.CaptionCall.com](http://www.CaptionCall.com) 833-691-1600

**Center for Deaf-Blind Persons, Inc.**

A variety of services for people who have some degree of loss in both hearing and sight.

8306 W. Lincoln Avenue

414-481-7477

West Allis, WI 53219

[www.deaf-blind.org](http://www.deaf-blind.org)

**Clear Captions**

A free phone captioning service that provides near real-time call captions of phone conversations for anyone with any form of hearing loss.

[www.clearcaptions.com](http://www.clearcaptions.com)

866-246-7850

**HEAR Wisconsin**

Services include CommLink sign language interpretation, communication consultants/Audiologists to find adaptive equipment that fits your needs, and an online store with adaptive equipment and tools for purchase.

10243 W. National Avenue

414-604-2200

West Allis, WI 53227

[www.hearwi.org](http://www.hearwi.org)

**Office for the Deaf and Hard of Hearing (ODHH)**

ODHH provides information and referral services on topics tailored to the unique needs of Deaf, Deaf-Blind, or hard of hearing residents, including available technologies for accessibility, community services, resources, and free in-service training/presentations.

141 NW Barstow Street #404

262-521-5128

Waukesha, WI 53188

Video Phone 262-565-6349

[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

**Telecommunications Assistance Program Hearing Aid Assistance (TAP HAA)**

Hearing aid financial assistance option under the TAP program. TAP HAA is an additional benefit option available to consumers, to provide funding towards the purchase of new hearing aids to increase the efficiency and use of telecommunications devices for distance communications by people who are deaf or severely hard of hearing. TAP HAA can provide up to \$250 per hearing aid or \$500 per pair per person.

<https://www.dhs.wisconsin.gov/odhh/tap.htm>

608-267-7195

**Telecommunications Equipment Purchase Program (TEPP)**

A program that pays for adaptive landline telephones and other equipment, like amplified answering machines, lighting systems, adaptive equipment for cell phones, and large print caller ID. Apply online or contact IndependenceFirst for assistance.

<https://tepp.solixcs.com/>

Voice 844-411-3861

TTY 844-411-3862

**Wisconsin Lions Foundation Hearing Aid Project**

Offers low-cost hearing aids to Wisconsinites who cannot afford to purchase them on their own and who do not qualify for state-funded assistance.

[www.wlf.info/our-projects/hearing](http://www.wlf.info/our-projects/hearing)

877-463-6953

**DENTAL**

**Affordable Dentures**

Accepts straight Title 19/Medicaid (no HMOs). Dentures and extractions.

N95W18453 County Line Road

262-731-9455

Menomonee Falls, WI 53051

[www.affordabledentures.com](http://www.affordabledentures.com)

**Gardetto Family Community Dental**

Treats children and adults with moderate to severe cognitive or physical disabilities who cannot be treated in standard dental clinics because of expense or accessibility issues. Referral from a doctor or dentist is required. Accepts Medicaid.

2450 W. North Avenue

414-210-2440

Milwaukee, WI 53205

[www.stanncenter.org](http://www.stanncenter.org)

**Lakeshore Community Health Care – LCHC (Formerly Albrecht Free Clinic)**

By appointment only. Provides dental care to people with low income, no insurance, and limited resources. Preventative care, basic restoration, and emergency care.

908 W. Washington Street

262-334-8339

West Bend, WI 53095



### **Marquette Dental**

Student clinic. Accepts Medicaid. Requires a screening appointment to see if your needs match the services available by the students.

1801 W. Wisconsin Street 414-288-6790  
Milwaukee, WI 53233 414-288-8960  
[www.marquette.edu/dentistry](http://www.marquette.edu/dentistry)

### **Milwaukee Area Technical College**

Student clinic. Services include teeth cleaning, x-rays, fluoride treatments, and sealant applications. Call for appointment. Closed during winter, spring, and summer school breaks.

700 W. Highland Avenue, Room H115 414-297-6573  
Milwaukee, WI 53233  
[www.matc.edu](http://www.matc.edu)

### **Sussex Family Dental**

Accepts Medicaid HMOs except CCHP (Children's Community Health Plan)  
W249N5245 Executive Drive, Suite 206 262-246-0100  
Sussex, WI 53089

### **Waukesha County Community Dental Clinic**

Accepts Medicaid and uninsured people who meet income guidelines and live in southern Washington County.

N81W15062 Appleton Avenue 262-522-7645  
Menomonee Falls, WI 53051  
[www.wccdentalclinic.org](http://www.wccdentalclinic.org)

### **Wisconsin Dental Association (WDA)**

The website has a list of dental clinics. 888-338-6852  
[www.wda.org/your-oral-health/reduced-rate-dental-clinics](http://www.wda.org/your-oral-health/reduced-rate-dental-clinics)  
WDA Donated Dental Services by application only and based on eligibility.  
Application available online or call to request.  
<https://www.wda.org/wda-foundation/programs#DDS>

### **Wisconsin Dental Ombudsman**

Can help facilitate the process of finding a dentist who accepts Medicaid.  
800-760-0001

## **DRIVER EVALUATION/EDUCATION**

### **AARP**

A variety of online and in-person education opportunities for senior drivers and concerned loved ones. Links on website include Refresh Your Driving Skills, Safe Driving Resources and Tips, and Driving Assessment.

*[www.aarp.org/auto/driver-safety](http://www.aarp.org/auto/driver-safety)*

888-227-7669

TTY user dial 711

### **Adaptive Driving, LLC**

A licensed driving school that provides comprehensive driver rehabilitation services to beginning drivers and adults with functional impairments.

Serving clients with: Aging concerns, Neurological impairments, Learning disabilities, Autism, Visual/hearing impairment, Orthopedic impairments, or Amputation.

*[www.adaptivedrivingllc.com](http://www.adaptivedrivingllc.com)*

414-721-8636

### **Alzheimer's Association**

The Dementia and Driving website is dedicated to education and resources about driving issues specific to dementia.

*[www.alz.org/help-support/caregiving/safety/dementia-driving](http://www.alz.org/help-support/caregiving/safety/dementia-driving)*

### **Ascension Columbia St. Mary's**

Examine the abilities required for safe driving, such as reaction time, visual acuity, decision-making, and judgment.

13111 N. Port Washington Road  
Mequon, WI 53097

262-243-7300

*[www.healthcare.ascension.org](http://www.healthcare.ascension.org)*

### **Department of Motor Vehicles (DMV)**

Access to the Driver Condition or Behavior Report to report a driver due to concerns for the driver's safety and the safety of others.

*[www.wisconsin.gov](http://www.wisconsin.gov)*

608-266-2327

Local DMV Service Center:

1516 W. Paradise Drive  
West Bend, WI 53095

608-264-7447

**Froedtert & the Medical College of Wisconsin**

Therapists complete a pre-driving clinical assessment for people experiencing changes which may affect their ability to safely operate a vehicle. Results are sent to their physician. This is not an on-the-road evaluation.

1700 W. Paradise Drive

262-334-3451

West Bend, WI 53095

[www.froedtert.com/rehabilitation/occupational-therapy](http://www.froedtert.com/rehabilitation/occupational-therapy)

**Senior Driver Resource**

A web-based, interactive self-assessment tool used to identify possible safe driving risk factors. Can be completed on any digital device. Screened online for dementia, vision, reflex, medical history, and rules of the road awareness.

[www.seniordriverresource.com](http://www.seniordriverresource.com)

262-210-3707

**EDUCATION****Casa Guadalupe Education Center**

Courses offered to increase opportunities for Hispanics to secure employment and/or advance in education. Courses: English language learning, GED preparation, citizenship preparation, and basic computer skills.

419 Roosevelt Drive

262-306-2900

West Bend, WI 53090

[www.casaguadalupeonline.org](http://www.casaguadalupeonline.org)

**Moraine Park Technical College (MPTC)**

2151 N. Main Street

262-334-3413

West Bend, WI 53090

800-472-4554

[www.morainepark.edu](http://www.morainepark.edu)

**University of Wisconsin - Milwaukee at Washington County**

400 University Drive

262-335-5200

West Bend, WI 53095

[www.uwm.edu/washington/](http://www.uwm.edu/washington/)

**University of Wisconsin - Whitewater's LIFE Program**

A complete college experience for young adults between the ages of 18 and 25 who have an intellectual disability. Programs are designed to facilitate independent living and employment success for persons with significant cognitive limitations.

[www.uww.edu](http://www.uww.edu)

262-472-1905

**EMPLOYMENT**

**Division of Vocational Rehabilitation (DVR)**

A federal/state program designed to obtain, maintain, and improve employment for people with disabilities.

2200 Green Tree Road

262-956-6830

West Bend, WI 53090

800-321-2137

[www.dwd.wisconsin.gov/dvr](http://www.dwd.wisconsin.gov/dvr)

**Our Place - Our Jobs Co-Op**

Members of Our Place who attend at least 18 hours per week are considered owners of the co-op. Adults with disabilities get support to build their own small businesses.

4360 Jackson Drive

262-423-8090

Jackson, WI 53037

[www.ourplacedayservices.com](http://www.ourplacedayservices.com)

**The Threshold**

West Bend Mutual Insurance Project SEARCH Program is a one-year transition program for students with disabilities in their last year of high school whose goal is competitive employment.

262-685-8277

Achieve Employment assists adults with disabilities in obtaining employment of their choice in the community.

600 Rolfs Avenue

262-685-8275

West Bend, WI 53095

[www.thresholdinc.org](http://www.thresholdinc.org)

**Workforce Development Center**

Services and programs include career planning, employment goals, and support services such as transportation, childcare, housing, and related expenses.

2200 Green Tree Road  
West Bend, WI 53090  
[www.wfdc.org](http://www.wfdc.org)

262-335-5300

**FINANCIAL ASSISTANCE****Home Repair****Foundation for Rural Housing, Inc.**

Low interest, short-term loans available for home repair.

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

608-291-2603

**Habitat for Humanity – Critical Home Repair**

Home repair services to veterans, low-income, elderly, and disabled homeowners who are struggling to maintain their homes. Eligibility requirements.

601 Schoenhaar Drive, Suite A  
West Bend, WI 53090  
[www.hfhwashco.org](http://www.hfhwashco.org)

262-338-0690

**HOME Consortium**

Operates a variety of loan programs to provide low to moderate income households with access to loaned funds for modest home repairs.

Eligibility requirements.

Wisconsin Partnership for Housing Development  
515 W. Moreland Blvd, Room AC320  
Waukesha, WI 53188  
[www.homeconsortium.info](http://www.homeconsortium.info)

262-896-8170

### **Tomorrow's Home Foundation**

The Helping Hands Grant program assists low-income mobile and manufactured homeowners who need critical repairs to their primary residence. Eligibility requirements.

258 Corporate Drive, Suite 200C

608-255-1088

Madison, WI 53714

[www.tomorrowshomefoundation.org](http://www.tomorrowshomefoundation.org)

### **USDA Rural Development Home Repair Loan and Grant Program**

Also known as the Section 504 Home Repair program. Provides loans to those 18 years of age or older who are very low-income homeowners to repair, improve or modernize their homes. Or provides grants to elderly 62 years of age or older who are very low-income homeowners to remove health and safety hazards.

[www.rd.usda.gov](http://www.rd.usda.gov)

715-345-7600

### **Weatherization Assistance Program - Energy Services, Inc.**

Call for questions or to schedule an appointment to complete a WHEAP (Wisconsin Home Energy Assistance) Grant application by phone with experienced staff – or – you may now also apply online at [Heat.Help](http://Heat.Help) to determine if you are eligible for weatherization services. Services aimed at reducing heating bills, saving energy, and heating/cooling improvements.

2410 S. Main Street, Suite C

262-353-3905

West Bend, WI 53095

800-506-5596

[heat.help](http://heat.help)

### **Rent Assistance**

#### **Allegiant Property Management, LLC**

Manages Section 8 Voucher Programs for Washington County.

412 3<sup>rd</sup> Street

608-784-1381

La Crescent, MN 55947

[www.allegiantpropertymgmtllc.com](http://www.allegiantpropertymgmtllc.com)

**Foundation for Rural Housing, Inc.**

The primary goal is to prevent homelessness. One-time payment assistance for rent, security deposit, mortgage, utilities, or property tax.

PO Box 314

608-238-3448

Oregon, WI 53575

888-400-5974

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

**HUD (U.S. Dept. of Housing Urban Development)**

The Department of Housing and Urban Development (**HUD**) is responsible for national policy and programs that address America's housing needs, that improve and develop the Nation's communities, and enforce fair housing laws. Financial assistance for housing.

[www.hud.gov](http://www.hud.gov)

**Integrated Community Solutions**

Helps with a variety of programs and connecting clients to other community resources. ICS will assist with rental payments through the Housing Choice Voucher Program and Section 8 Housing.

2605 S. Oneida Street, Suite 106

920-498-3737

Green Bay, WI 54304

FAX: 920-498-3738

[www.ics-gb.org](http://www.ics-gb.org)

**Salvation Army**

Possible resources for emergency assistance with things like heating bills to avoid shut-off and rent to avoid eviction.

262-335-4645

**St. Vincent de Paul**

Possible resources for assistance with things like security deposit, furnishing a new apartment, or rent to avoid eviction.

52 S. Main Street

262-673-6980

Hartford, WI 53027

445 E. Washington Street

262-644-4949

Slinger, WI 53086

420 N. River Road

262-334-7291

West Bend, WI 53090

[www.svdpsc.com](http://www.svdpsc.com)

**Wisconsin Rental Assistance Program (W.R.A.P.)**

Rental assistance program through the Social Development Commission who manages the program for Washington County.

414-326-2888

[www.cr-sdc.org/services/residential-services/wrap](http://www.cr-sdc.org/services/residential-services/wrap)

Choose Washington County when prompted in the drop-down menu.

**Other**

**The Circle of Friends Shoppe**

Provides clothing and other small household items (availability dependent on donations) at no charge to families in Washington County who are experiencing financial and emotional hardship. Please call for hours and voucher requirements.

236 S. 5th Avenue

262-334-2886

West Bend, WI 53095

[www.joyfuljourneys-inc.org](http://www.joyfuljourneys-inc.org)

**The Clothes Closet**

Free gently used clothes, shoes, and outerwear for all ages.

First United Methodist Church of Hartford

738 W. Monroe Avenue

262-673-3290

Hartford, WI 53027

**Disability Benefit Specialist (ages 18-59)**

**Elder Benefit Specialist (ages 60 and over)**

See chapter titled 'Benefit Specialists' for details.

**EveryoneOn**

Find free or low-cost internet at home. Also work with device refurbishers, so individuals and their families can purchase discounted refurbished devices, including tablets and laptops.

877-947-4321

[www.EveryoneOn.org](http://www.EveryoneOn.org)

**FoodShare**

Helps people with limited income buy the food they need for good health.

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

888-446-1239



**Foundation for Rural Housing, Inc.**

Low interest, short-term loans available for home and vehicle repair, medical expenses, and vet bills.

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

608-291-2603

**Lake Country Caring**

Provides new or gently used clothes, household items, furniture, appliances, and hygiene products free of charge to those with financial constraints.

603 Progress Drive

Hartland, WI 53029

[www.lakecountrycaring.com](http://www.lakecountrycaring.com)

262-367-6670

**Lifeline Assistance Program**

Federal program that provides a monthly subsidy to help people with limited income pay for broadband internet service, or for a home or wireless phone. One benefit available per household.

[www.fcc.gov/consumers/guides/lifeline-support-affordable-communications](http://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications)

**Mr. Bob's Under the Bridge**

Provides necessities such as food, clothing and hygiene products to the homeless and those who need support. May also help with transportation and housing assistance.

2360 Dakota Drive

Grafton, WI 53024

[www.mrbobsunderthebridge.org](http://www.mrbobsunderthebridge.org)

262-649-6657

(24 Hour)

**Medical Center Foundation of Hartford, Inc.**

Assistance to Washington County residents with paying for a Personal Emergency Response System.

1032 E. Sumner Street

Hartford, WI 53027

[www.mcfhartford.org](http://www.mcfhartford.org)

262-670-7568

**Moraine Lakes Consortium/Economic Support**

Determines eligibility for FoodShare, Medicaid, and other publicly funded assistance programs.

333 E. Washington Street, Suite 3100  
West Bend, WI 53095  
[www.access.wi.gov](http://www.access.wi.gov)

888-446-1239

**Social Security Administration**

1145 Vern Street  
West Bend, WI 53090  
[www.ssa.gov](http://www.ssa.gov)

888-655-0843

**Telecommunications Assistance Program Hearing Aid Assistance (TAP HAA)**

Hearing aid financial assistance option under the TAP program. TAP HAA is an additional benefit option available to consumers to provide funding towards the purchase of new hearing aids to increase the efficiency and use of telecommunications devices for distance communications by people who are deaf or severely hard of hearing.

<https://www.dhs.wisconsin.gov/odhh/tap.htm>

608-267-7195

**Veterans Service Office of Washington County**

Assists veterans and their families in obtaining state or federal veteran benefits.

333 E. Washington Street, Suite 3100  
West Bend, WI 53095  
[www.washcowisco.gov](http://www.washcowisco.gov)

262-335-4457

**Wisconsin's Low Income Home Energy Assistance Program (LIHEAP) –  
Energy Services, Inc.**

Helps pay for the cost of heating your home. Eligibility requirements.

[www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov)

262-353-3905

866-432-8947

**WisLoan/Telework**

Alternative loan programs that allow Wisconsin residents with disabilities to finance assistive technology, home modifications or equipment needed to become self-employed or to work from home. Serves individuals who are unable to obtain traditional financing due to poor credit, no credit or low income. Eligibility requirements.

IndependenceFirst

(V/TTY) 414-291-7520

540 S. 1<sup>st</sup> Street

Milwaukee, WI 53204

[www.independencefirst.org](http://www.independencefirst.org)

**Wispect**

A private nonprofit organization that administers pooled and community Special Needs Trusts for people with disabilities.

226 Corporate Drive

Madison, WI 53714

[www.wispect.org](http://www.wispect.org)

608-268-6006

833-653-6503

**See also:**

**Food Pantries** in Food/Meals chapter

**FOOD/MEALS****Senior Dining Meal Program**

The Senior Dining Meal Program offers people age 60+ the opportunity to enjoy a hot meal with other seniors. Available weekdays, unless otherwise noted. Closed on holidays. Reservations must be made one day in advance by noon. Call the meal site to reserve a meal. Cancellations should also be called in by noon the day before. Meal sites are open from 9:00 am to 1:00 pm.

Fifth Avenue United Methodist Church

323 5<sup>th</sup> Avenue

West Bend, WI 53095

262-335-4499

Germantown Senior Center

W162N11960 Park Avenue

Germantown, WI 53022

414-380-8666

Jackson Community Center N165W20330 Hickory Lane Jackson, WI 53037	262-483-6184
Meadowbrook Manor 475 Meadowbrook Drive West Bend, WI 53090	262-355-6040
Hartford Bible Church 621 Abbott Avenue Hartford, WI 53027	262-483-2049
Scenic View Apartments 205 Slinger Road Slinger, WI 53086	262-483-2067

## **Food Pantries**

### **Germantown**

St. Boniface Food Pantry  
Serves Germantown, Richfield, Jackson, Hubertus, and Colgate residents.  
Referral required. Open the 1st and 3rd Mondays from 3:00 pm - 7:00 pm.  
St. Boniface Parish  
W204N11940 Goldendale Road  
Germantown, WI 53022  
[www.stbonifacewi.org](http://www.stbonifacewi.org)

262-628-2040

### **Hartford**

Hartford Food Pantry  
Serves Hartford Union High School district residents. Proof of residency  
required. Open Tuesdays 10:00 am - 12:45 pm and Thursdays  
12:00 pm - 2:45 pm.

24 N. Johnson Street  
Hartford, WI 53027

262-673-5747

### **Ruby's Pantry**

Serves everyone. \$25 cash donation is requested. Bring 2 sturdy containers to carry food (e.g. boxes or laundry baskets). Open 4th Tuesdays from 3:30 pm - 6:00pm. Doors open at 3:30 pm.

Hartford Bible Church  
621 Abbott Avenue  
Hartford, WI 53027  
[www.rubyspantry.org](http://www.rubyspantry.org)

### **Jackson**

Feeding America at StillWaters Church

Free, Fresh, quality foods. No ID or proof of necessity required. Open the 2<sup>nd</sup> Wednesday of each month at 2:00 pm until food runs out.

StillWaters Church 262-677-1311  
3617 Scenic Road  
Jackson, WI 53037

### **Kewaskum**

Kewaskum Community Pantry

Must live in the Kewaskum school district or attend a Kewaskum church. Photo ID required. One visit per week permitted. Open Tuesdays and Thursdays from 4:00 pm - 6:00 pm.

1504 Reigle Drive 262-626-8798  
Kewaskum, WI 53040

### **Menomonee Falls**

Falls Food Pantry

Serves Colgate, Hubertus, Richfield, and Germantown residents. Open Tuesdays and Thursdays from 12:00 pm - 2:00 pm and 5:00 pm - 7:00 pm.

N85W15382 Menomonee River Parkway 262-251-6848  
Menomonee Falls, WI 53051  
[www.fallsfoodpantry.org](http://www.fallsfoodpantry.org)

## **Slinger**

Slinger Community Food Pantry

Open Mondays from 10:00 am - noon and Wednesdays from  
3:00 pm - 5:00 pm.

321 E. Washington Street  
Slinger, WI 53086

262-644-0507

## **West Bend**

Full Shelf Food Pantry

Serves residents of Washington County. Open Monday - Friday from  
4:15 pm - 5:30 pm and Saturday 8:00 am – 10:00 am. Special hours for  
seniors age 65+ on the 1st and 3<sup>rd</sup> and Tuesdays from 10:00 am - 11:00 am.

231 Municipal Drive  
West Bend, WI 53095  
[www.fullshelffoodpantry.org](http://www.fullshelffoodpantry.org)

262-335-0685

Ruby's Pantry

Serves everyone. \$25 cash donation is requested. Bring 2 sturdy containers  
to carry food (e.g. boxes or laundry baskets). Open 2nd Thursdays. Doors  
open at 3:45 pm. Distribution from 4:30 pm - 6:00 pm.

Community Church  
2005 S. Main Street  
West Bend, WI 53095  
[www.rubyspantry.org](http://www.rubyspantry.org)

262-338-0725

## **Food/M Meal Delivery**

### **Home Delivered Meals of Washington County**

Hot lunches can be delivered to homebound people aged 60 and over who  
meet all eligibility requirements. Call for details. Low sugar option available.

Aging and Disability Resource Center of Washington County  
[www.washcowisco.gov/adrc](http://www.washcowisco.gov/adrc)

262-335-4497  
877-306-3030

**Homestyle Direct**

Frozen meals delivered to your door. Heat it in microwave or oven. Nutritional options include low-fat, low-calorie, carb-controlled, sodium-controlled.

*[www.homestyledirect.com](http://www.homestyledirect.com)*

866-735-0921

**Mobility Management Program**

Serving all of Washington County and working with area food pantries/programs and volunteers to provide home delivery for those struggling to obtain food.

*[www.rides4wc.com](http://www.rides4wc.com)*

262-977-4441

**Mom's Meals**

Refrigerated meals delivered to your door. Nutritional options include diabetes-friendly, renal-friendly, heart-friendly, vegetarian, etc.

*[www.momsmeals.com](http://www.momsmeals.com)*

877-508-6667

**Silver Cuisine**

Frozen meals delivered to your door. Offers heart-healthy, diabetic, low-sodium, and gluten-free meals.

*[www.silvercuisine.com](http://www.silvercuisine.com)*

844-404-3663

**Stockbox**

A free box of healthy food delivered to people over age 60 who meet income eligibility.

*[www.hungertaskforce.org](http://www.hungertaskforce.org)*

414-777-0483

**FOOT CARE****Toenail Trimmers**

Foot and nail care services provided by RNs with special training. Locations throughout the county or in-home for homebound persons. By appointment only.

262-719-0336

## **GERIATRIC MENTAL HEALTH AND MEMORY ASSESSMENT**

### **Aurora**

Center for Senior Health and Longevity

Services include geriatric assessment, primary care, case management, continence evaluation, dementia evaluation, falls prevention, geriatric psychiatry, acute care, and hearing loss evaluation. Member of the WAI-Affiliated Dementia Diagnostic Clinic Network. Locations in Oconomowoc and Milwaukee.

*[www.aurorahealthcare.org](http://www.aurorahealthcare.org)*

414-219-7300

### **Froedtert & the Medical College of Wisconsin**

Memory Disorders Program

Comprehensive care from a multidisciplinary team of neurologists, geriatric psychiatrists, neuropsychologists, nurses, and a social worker. Member of the WAI-Affiliated Dementia Diagnostic Clinic Network.

Specialty Clinics at Froedtert Hospital

9200 W. Wisconsin Avenue

Milwaukee, WI 53226

*[www.froedtert.com/memory-disorders](http://www.froedtert.com/memory-disorders)*

414-805-3666

Senior Health Memory and Mood Disorders Clinic

Geriatric psychiatrists trained in mental health needs and specific syndromes faced by older adults, specialize in disorders such as Alzheimer's disease, delirium, and late-life depression, anxiety, and psychotic disorders.

North Hills Health Center

W129N7055 Northfield Drive

Menomonee Falls, WI 53051

*[www.froedtert.com/senior-health](http://www.froedtert.com/senior-health)*

414-805-3666

### **ProHealth Care**

Waukesha Memorial's Senior Health Center

Specialized mental health care for older adults offers services on an inpatient, partial hospitalization, or outpatient basis. Treatment of the following: anxiety, dementia, depression, cognitive impairment, psychosis, and aggression.

721 American Avenue, Suite 501

Waukesha, WI 53188

262-928-4036



**Senior Memory Assessment Center**

St. Anne's  
3800 N. 92<sup>nd</sup> Street  
Milwaukee, WI 53222  
[www.stannessc.org](http://www.stannessc.org)

414-463-7570

**Veterans Affairs Medical Center**

Geriatrics and Extended Care

A team of professionals assess/evaluate to promote, preserve, or restore a Veteran's health.

Clement J. Zablocki VA Medical Center  
5000 W. National Avenue  
Milwaukee, WI 53295  
[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

414-384-2000

**HOME and VEHICLE ACCESSIBILITY****101 Mobility**

Stair lifts, ramps, platform lifts, elevators, auto lifts, automatic door openers, lift chairs, etc. Some equipment is available to rent.

206 Enterprise Road  
Delafield, WI 53018  
[www.101mobility.com/waukeshacounty](http://www.101mobility.com/waukeshacounty)

262-524-0900

**A&J Mobility**

Offers a wide variety of vehicle modifications and equipment to improve accessibility. Wheelchair accessible van rental.

3058 Helsan Drive  
Richfield, WI 53076  
[www.aandjmobility.com](http://www.aandjmobility.com)

262-623-6236

### **Access Elevator / Access Mobility Center**

Access Elevator - Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, home elevators, bathroom modifications, grab bars.

Access Mobility Center - New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, pedal extensions, left-foot gas pedals, EZ Lock tie-downs, patient ceiling lifts, vertical platform lifts, mobility scooters, vehicle transfer seating and more.

1995 E. Norse Avenue

262-784-8500

Cudahy, WI 53110

844-945-4387

[www.allaboutaccess.com](http://www.allaboutaccess.com)

### **Adaptive Technology Resources**

Specializes in making home and workplaces accessible in every aspect.

Evaluates and offers a range of solutions from simple (adapted utensils) to complex (voice activation of lights, doors, phone, etc.).

W175N11163 Stonewood Drive, Suite 232

262-375-2020

Germantown, WI 53022

800-770-8474

[www.adaptivetr.com](http://www.adaptivetr.com)

### **Arrow Lift**

Specializes in home accessibility equipment including stair lifts, wheelchair lifts (vertical and incline) and home elevators. Covers all of Wisconsin from multiple showroom locations and provides free in-home or virtual assessments.

[www.arrowlift.com](http://www.arrowlift.com)

888-815-4387

### **Bridgeway Independent Living Designs**

Bathroom and stair accessibility, safe transfers, sleep positioning system, etc.

9209 W. Bluemound Road

888-482-2453

Milwaukee, WI 53226

[www.bildnow.com](http://www.bildnow.com)

**MobilityWorks**

Full-service mobility center for drivers with adaptive aids and vehicles for passengers who use mobility devices. Wheelchair accessible vans for rent.

N8W22195 Johnson Drive

262-522-0707

Waukesha, WI 53186

877-275-4915

[www.mobilityworks.com](http://www.mobilityworks.com)

**On the Go Mobility**

Lift chairs, vehicle lifts, ramps, porch lifts, stair lifts, etc.

7289 N. Teutonia Avenue

800-601-7267

Milwaukee, WI 53209

[www.onthegomobility.com](http://www.onthegomobility.com)

**Welcome H.O.M.E.**

Tour an innovative, accessible home filled with design solutions. Explore ideas for making your home fit your specific needs.

4260 W. Hawthorne Drive/Hwy Y

262-675-2525

Newburg, WI 53090

[www.welcomehouseof.org](http://www.welcomehouseof.org)

## **HOME SERVICES**

**Supportive/Companion**

Offers services including (but not limited to) personal care, medication reminders, transportation, errands, grocery shopping, laundry, light housekeeping, meal preparation, companionship, and supervision in the comfort of your own home.

**Alarus Home Health**

1971 Washington Street, Suite 200

262-377-6276

Grafton, WI 53024

[www.alarushealthcare.com](http://www.alarushealthcare.com)

**Almost Family**

63 S. Pioneer Road

920-922-8098

Fond du Lac, WI 54935

[www.almostfamily.com](http://www.almostfamily.com)

**Amada Senior Care of Greater Milwaukee/Southeast Wisconsin**

Provides in-home senior care, senior housing advising, home monitoring, and financial care coordination.

16655 W. Bluemound Road, Suite 290 262-395-7928  
 Brookfield, WI 53005  
[www.amadamilwaukee.com](http://www.amadamilwaukee.com)

**At Home Personal Care**

W175 N11163 Stonewood Drive, Suite 290 262-245-3301  
 Germantown, WI 53022  
[www.athome-pca.com](http://www.athome-pca.com)

**Atlantic Home Health Care**

5600 W. Brown Deer Road, Suite 216 414-797-0739  
 Brown Deer, WI 53223  
[www.atlantichomehc.com](http://www.atlantichomehc.com)

**Beacon of Roses Carers**

6913 Waunakee Circle 262-302-0460  
 Mequon, WI 53092  
[www.beaconofrosescarers.com](http://www.beaconofrosescarers.com)

**Bridges Home Health Care**

20875 Crossroads Circle, Suite 400 262-673-6600  
 Waukesha, WI 53186  
[www.bridgeshh.com](http://www.bridgeshh.com)

**BrightStar Care – West Bend**

W227N16841 Tillie Lake Court 262-677-9200  
 Jackson, WI 53037  
[www.brightstarcare.com](http://www.brightstarcare.com)

**The CAREing Hand**

PO Box 1145 262-353-0462  
 West Bend, WI 53095  
[www.thecareinghand.com](http://www.thecareinghand.com)

<b>Caring Hands of Hope LLC</b> W666 County Road DD Theresa, WI 53091	920-539-9986
<b>Caring Senior Service of Milwaukee</b> W156N8327 Pilgrim Road, Suite 406 Menomonee Falls, WI 53051 <i>www.caringseniorservice.com/milwaukee</i>	414-395-8106
<b>Christian Servants Home Care</b> <i>www.christianservantshomecare.com</i>	262-235-2205
<b>ComForCare Home Care</b> W218N17485 Delaney Court Jackson, WI 53037 <i>www.comforcare.com</i>	262-674-1515
<b>Comfort Keepers</b> 1971 Washington Street, Suite 100 Grafton, WI 53024 <i>www.comfortkeepers.com</i>	262-376-7510 866-432-0860
<b>Cornerstone Caregiving</b> 12425 Knoll Road Elm Grove, WI 53122 <i>www.cornerstonecaregiving.com</i>	414-441-4600
<b>Dianne's Homecare, LLC</b> 9164 W. Allerton Avenue Greenfield, WI 53228	414-837-1431
<b>Exceptional Health Network</b> 8200 W. Brown Deer Road, Suite 210 Milwaukee, WI 53223 <i>www.exceptionalhealthnetwork.com</i>	414-499-7720

**Friendly Talk**

A subscribed, live phone conversation service for individuals who live alone or would benefit from hearing a friendly voice on a regular basis.

10401 W. Vienna Avenue 414-462-9900  
Wauwatosa, WI 53222

**Health Network of Wisconsin, Inc.**

10625 W. North Avenue, Suite 312 414-763-5154  
Wauwatosa, WI 53226  
[www.healthnetworkofwisconsin.com](http://www.healthnetworkofwisconsin.com)

**Help at Home LLC**

120 N. Main Street 920-210-5292  
Hartford, WI 53027

**Help Me Rhonda!**

4595 Lakeview Circle 262-709-6385  
Slinger WI 53086

**Home Care Solutions at Home LLC**

341 E. Sumner Street 262-670-6989  
Hartford, WI 53027  
[www.homecaresolutionsforyou.com](http://www.homecaresolutionsforyou.com)

**Home Helpers**

1001 W. Glen Oaks Lane, Suite 104 262-214-6941  
Mequon, WI 53092  
[www.homehelperswi.com](http://www.homehelperswi.com)

**Home Instead Senior Care**

7849 Highway 60 262-546-0226  
Cedarburg, WI 53012  
[www.homeinstead.com](http://www.homeinstead.com)

**Horizon Home Care**

11400 W. Lake Park Drive 414-365-8300  
Milwaukee, WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

**Interfaith Caregivers of Washington County**

A nonprofit network of volunteers who help maintain the independence of people aged 60 or over by helping with things like transportation (e.g. medical, grocery shopping), light housekeeping, simple yard work, and companionship.

2374A W. Washington Street  
West Bend, WI 53095  
[www.interfaithwashco.org](http://www.interfaithwashco.org) 262-365-0902

**International Quality Home Care**

2395 W. Washington Street, Suite 103  
West Bend, WI 53095  
[www.internationalquality.com](http://www.internationalquality.com) 866-677-0590

**Karring Partners**

4692 Lakeview Circle  
Slinger, WI 53086 262-880-2265

**MCFI Home Care, LLC**

2020 W. Wells Street  
Milwaukee, WI 53233  
[www.mcfihomecare.net](http://www.mcfihomecare.net) 414-290-0050

**Maggie's Home Care, LLC**

N172W20563 Westfield Drive  
Jackson, WI 53037 262-224-0004

**Omni Personal Care, Inc.**

12201 W. North Avenue, Suite 101  
Wauwatosa, WI 53226 414-376-5845

**Peace of Mind Concierge Service**

W177N9856 Rivercrest Drive, Suite 102  
Germantown, WI 53022  
[www.pomcs.com](http://www.pomcs.com) 262-432-2365

**Right at Home**

W177N9886 Rivercrest Drive, Suite 262  
Germantown, WI 53022 262-255-2222

**Senior Helpers**

710 Eastern Avenue, Suite 2  
Plymouth, WI 53073  
[www.seniorhelpers.com](http://www.seniorhelpers.com)

920-400-1336

**Sterman's Helping Hands**

Homecare and handyman services  
4835 CR-U  
Hartford, WI 53027  
[www.stermanshomecare.com](http://www.stermanshomecare.com)

262-224-2903

**Synergy HomeCare**

615 South 8<sup>th</sup> Street, Suite 220 E  
Sheboygan, WI 53081  
[www.synergyhomecare.com](http://www.synergyhomecare.com)

920-783-6199

**TheKey (Formerly Home Care Assistance)**

409 E. Silver Spring Drive, Suite A  
Whitefish Bay, WI 53217  
[www.thekey.com/locations/wisconsin](http://www.thekey.com/locations/wisconsin)

414-964-8000

**Together at Home**

301 Barbie Drive  
West Bend, WI 53090  
[www.togetherathome.org](http://www.togetherathome.org)

262-353-9199

**Transitions at Home**

N6359 US Highway 12  
Elkorn, WI 53121  
[www.TransitionsHealth.org](http://www.TransitionsHealth.org)

262-723-2700

**Village Caregiving**

2918 Market Place Drive  
Fitchburg, WI 53719  
[www.villagecaregiving.com](http://www.villagecaregiving.com)

414-331-0800



**Visiting Angels**

N112W15568 Mequon Road, Suite 5  
Germantown, WI 53022  
[www.visitingangels.com](http://www.visitingangels.com)

262-251-9911

**Live-in Caregivers**

Around-the-clock companionship and non-medical assistance. Offers services including (but not limited to) personal care, medication reminders, transportation, errands, grocery shopping, laundry, light housekeeping, meal preparation, companionship, and supervision in the comfort of your own home.

**CGA – Caregiver Associates**

[www.cgafoxvalley.com](http://www.cgafoxvalley.com)

920-395-3902

**Good People**

[www.goodpeople.us](http://www.goodpeople.us)

414-759-7482

800-608-8003

**Home Care Services**

9429 72<sup>nd</sup> Street  
Kenosha, WI 53142  
[www.homecarewisconsin.com](http://www.homecarewisconsin.com)

262-657-8467

**Touching Hearts at Home**

21430 W. Greenfield Avenue  
New Berlin, WI 53146  
[www.touchinghearts.com/milwaukee](http://www.touchinghearts.com/milwaukee)

262-787-1803

**Health Care**

Provides skilled care in the home that may include services such as IV therapy, wound care, physical therapy, occupational therapy, speech therapy, and/or respiratory therapy. Most are also able to aid with bathing, grooming, and dressing. These services are often covered by Medicare or private insurance.

**Allay Home and Hospice**

N168W22730 Prairie View Lane  
Jackson, WI 53037  
[www.allayhh.com](http://www.allayhh.com)

262-240-0720

**Atlantic Home Health Care**

5600 W. Brown Deer Road, Suite 216  
Brown Deer, WI 53223  
[www.atlantichomehc.com](http://www.atlantichomehc.com)

414-797-0739

**Aurora at Home**

11333 W. National Avenue  
West Allis, WI 53227  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

414-329-4979

**Aveanna Home Health**

330 S. Executive Drive, Suite 110  
Brookfield, WI 53005  
[www.aveanna.com](http://www.aveanna.com)

262-782-8292

**Bridges Home Health Care**

20875 Crossroads Circle, Suite 400  
Waukesha, WI 53186  
[www.bridgeshh.com](http://www.bridgeshh.com)

262-673-6600

**Commonheart Home Health and Hospice**

1045 Hill Street  
Watertown, WI 53098  
[www.commonheart.com](http://www.commonheart.com)

844-206-4930

**Fox Rehabilitation**

In-home physical and occupational therapy, exercise physiology, and  
speech-language pathology services.

[www.foxrehab.org](http://www.foxrehab.org)

877-407-3422

**Heartland Home Health**

1233 N. Mayfair Road, Suite 100  
Milwaukee, WI 53226  
[www.heartlandhomehealth.com](http://www.heartlandhomehealth.com)

866-216-5708

**Horizon Home Care**

11400 W. Lake Park Drive  
Milwaukee, WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

414-365-8300

**Kindred at Home**

W177N9886 Rivercrest Drive, Suite 112  
Germantown, WI 53022  
[www.kindredathome.com](http://www.kindredathome.com)

262-251-3807

**Preceptor Home Health and Hospice**

W175N11117 Stonewood Drive, Suite 100  
Germantown, WI 53022  
[www.preceptorhc.com](http://www.preceptorhc.com)

262-293-3951

**Rehab Resources**

Pediatric therapy services up to age 21.  
620 Schoenhaar Drive  
West Bend, WI 53090  
[www.rehabresourcesinc.com](http://www.rehabresourcesinc.com)

262-306-8450

**Transitions at Home**

[www.TransitionsHealth.org](http://www.TransitionsHealth.org)

262-723-2700

**VITAS Healthcare**

12000 W. Park Place, Suite 200  
Milwaukee, WI 53224  
[www.vitas.com](http://www.vitas.com)

844-755-0254

844-374-2752

## **HOSPICE**

A hospice team provides medical, emotional, and spiritual support to people with terminal illnesses and their families. Hospice services can be provided in a person's home, hospital, nursing home, assisted living facility, or a hospice facility. Experts help manage pain and symptoms to create the best quality of life during the end of life.

**AccentCare**

6737 W. Washington Street, Suite 2150  
West Allis, WI 53211  
[www.accentcare.com](http://www.accentcare.com)

414-203-8310

**Allay Home and Hospice**

N168W22730 Prairie View Lane  
Jackson, WI 53037  
[www.allayhh.com](http://www.allayhh.com)

262-240-0720

**Amedisys**

16655 W. Bluemound Road, Suite 275  
Brookfield, WI 53005  
[www.amedisys.com](http://www.amedisys.com)

414-257-1708

**Aurora at Home**

11333 W. National Avenue  
Milwaukee, WI 53227  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

414-327-2295

**Commonheart Home Health and Hospice**

1045 Hill Street  
Watertown, WI 53098  
[www.commonheart.com](http://www.commonheart.com)

844-206-4930

**Heartland Hospice**

1233 N. Mayfair Road, Suite 100  
Milwaukee, WI 53226  
[www.heartlandhospice.com](http://www.heartlandhospice.com)

866-216-5708

**Horizon Home Care and Hospice**

11400 W. Lake Park Drive  
Milwaukee, WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

414-365-8300

**Kathy Hospice**

Inpatient hospice

3232 Pleasant Valley Road  
West Bend, WI 53095

[www.froedtert.com/palliative-care/horizon-hospice](http://www.froedtert.com/palliative-care/horizon-hospice)

262-836-7130

**Kindred Hospice**

10150 W. National Avenue, Suite 140  
West Allis, WI 53227  
[www.kindredhospice.com](http://www.kindredhospice.com)

414-546-3200

**Preceptor Home Health and Hospice**

W175N11117 Stonewood Drive, Suite 100  
Germantown, WI 53022  
[preceptorhc.com](http://preceptorhc.com)

262-293-3951

**St. Croix Hospice**

[www.stcroixhospice.com](http://www.stcroixhospice.com)

855-278-2764

**Vitas Hospice**

2675 N. Mayfair Road, Suite 500  
Wauwatosa, WI 53226  
[www.vitas.com](http://www.vitas.com)

414-257-2600

## **HOSPITALS/PHYSICIAN SERVICES**

**Aurora Medical Center**

1032 E. Sumner Street  
Hartford, WI 53027  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

262-673-2300

**Cedar Care - Cedar Medical Group**

Mobile medical provider. Services include primary care, vaccine programs, monthly visits, and acute care. Accepts all major insurances including Medicare, Medicaid, advantage, and supplemental plans; contact to verify specific insurances.

W63N545 Hanover Avenue  
Cedarburg, WI 53012  
[www.cedarmedgroup.com/cedar-care](http://www.cedarmedgroup.com/cedar-care)

262-421-5133

**Froedtert Hospital, West Bend**

3200 Pleasant Valley Road  
West Bend, WI 53095  
[www.froedtert.com/locations/hospital/west-bend-hospital](http://www.froedtert.com/locations/hospital/west-bend-hospital)

262-836-5533

**Lakeshore Community Health Care – LCHC (Formerly Albrecht Free Clinic)**

Provides medical, dental, mental health, and pharmacy services discounted on a sliding scale determined by household income to uninsured and under-insured residents of Washington County who meet financial eligibility. Insurance, including Medicaid and Medicare, is also accepted. No one turned away based on their ability to pay. Dental care by appointment only.

908 W. Washington Street  
West Bend, WI 53095

262-334-8339

**RemedyNow**

Mobile physician provider. Private pay.  
7001 S. Howell Avenue, Suite 100  
Oak Creek, WI 53154  
*remedynow.net*

262-312-9095

**HOUSING**

**Emergency Housing/Shelter**

**Family Promise**

Provides food, shelter, and support services to women and families.

450 E. Water Street  
West Bend, WI 53095  
*www.familypromisewc.org*

262-353-9304

**Housing Hotline**

24/7 hotline. Locate resources related to emergency housing, transitional shelter, rent, utility assistance, and legal assistance related to housing. Entry point for Karl's Place.

262-334-4912

**Karl's Place**

Shelter for single adults who are homeless or at risk of homelessness. Provides shelter, supportive housing, and case management.

450 E. Water Street  
West Bend, WI 53095  
*www.familypromisewc.org/karls-place*

262-334-4912

## **National Call Center for Homeless Veterans**

24/7 hotline for Veterans who are homeless or at risk of homelessness.

*www.va.gov*

877-424-3838

## **Subsidized Apartments**

### **Harthaven I**

33 High Street

Hartford, WI 53027

*www.ci.hartford.wi.us*

262-670-9450

TDD 262-673-8224

### **Meadow Creek Apartments**

1119 Roseland Drive

Kewaskum, WI 53040

262-626-8411

### **Meadowbrook Manor**

475 Meadowbrook Drive

West Bend, WI 53090

262-338-0771

### **Millpond Apartments**

Managed by Campbell Corporation

1533 Honeysuckle Road

Hartford, WI 53027

800-997-9996

### **Regency Manor Apartments**

Managed by Campbell Corporation. Located in the Village of Newburg.

6785 Diane Drive

West Bend, WI 53090

800-997-9996

### **Scenic View Apartments**

205 Slinger Road

Slinger, WI 53086

*www.scenicviewslinger.com*

262-644-8255

## **Independent Senior Apartments**

### **Arbor Ridge Apartments**

1401 & 1421 Gatewood Drive

West Bend, WI 53095

262-255-1800

**Auxiliary Court Apartments**

201 Auxiliary Court  
West Bend, WI 53095  
[www.auxiliarycourt.com](http://www.auxiliarycourt.com) 262-622-3640

**Cedar Ridge**

113 Cedar Ridge Drive  
West Bend, WI 53095  
[www.cedarcommunity.org](http://www.cedarcommunity.org) 262-338-8377

**Fairway Knoll**

N112W17500 Mequon Road  
Germantown, WI 53022  
[www.fairwayknoll.org](http://www.fairwayknoll.org) 262-735-7900

**The Gables of Germantown – Himmel Haus**

N109W17075 Ava Circle  
Germantown, WI 53022  
[www.gablesofgermantown.com](http://www.gablesofgermantown.com) 262-345-1025

**Hartford Commons**

Rooming house for people aged 50 and over.  
1202 E. Sumner Street  
Hartford, WI 53027 262-457-2084

**Harthaven II**

33 High Street  
Hartford, WI 53027  
[www.ci.hartford.wi.us](http://www.ci.hartford.wi.us) 262-670-9450  
TDD 262-673-8224

**Holy Angels Apartments**

149 N. 9<sup>th</sup> Avenue  
West Bend, WI 53095 262-334-3038

**Jackson Bay Apartments**

Managed by Carlson Property Holdings  
N168W21920 Main Street  
Jackson, WI 53037 712-580-5360



**New Perspective**

2130 Continental Drive  
West Bend, WI 53095  
[www.npseniorliving.com](http://www.npseniorliving.com)

262-384-3368

**Parkside Senior Village**

325 Park Avenue  
Hartford, WI 53027  
[parksideseniorvillage.com](http://parksideseniorvillage.com)

262-670-6769

**Prairie Meadows Senior Apartments**

W168N11278 Western Avenue  
Germantown, WI 53022

262-255-9533

**Prairie Meadows II & III**

W168N11374 Western Avenue  
Germantown, WI 53022

262-255-9533

**River Bend Senior Village**

151 Wisconsin Street  
West Bend, WI 53095  
[www.integrityinvest.com](http://www.integrityinvest.com)

262-306-0876

**RiverShores Regency**

555 Veterans Avenue  
West Bend, WI 53090  
[www.doneff.com](http://www.doneff.com)

262-483-9150

**Stonefield Manor Apartments**

Managed by Campbell Corporation  
840 Weinert Road  
West Bend, WI 53095

800-997-9996

414-421-7601

**Washington Heights**

525 N. Main Street  
Hartford, WI 53027  
[www.ci.hartford.wi.us](http://www.ci.hartford.wi.us)

262-670-9450

## **Housing Websites**

[www.wihousingsearch.org](http://www.wihousingsearch.org)

[www.seniorresourcesonline.org](http://www.seniorresourcesonline.org)

**Note: Rent assistance information located in the Financial Assistance section – Page 44**

## **INSURANCE (HEALTH)**

See also: **Benefit Specialists** chapter.

### **Marketplace (Affordable Care Act)**

Online Marketplace application and enrollment.

[www.healthcare.gov](http://www.healthcare.gov)

800-318-2596

TTY 855-889-4325

### **Medicaid**

Moraine Lakes Consortium processes applications for all forms of Medicaid/Title 19, FoodShare, and other publicly funded benefits.

[www.access.wi.gov](http://www.access.wi.gov)

888-446-1239

Forward Health Member Services

800-362-3002

### **Medicare**

[www.medicare.gov](http://www.medicare.gov)

800-633-4227

[www.dhs.wisconsin.gov/guide/medicare.htm](http://www.dhs.wisconsin.gov/guide/medicare.htm)

### **Medigap Helpline**

Answers questions about health insurance and other health care benefits for seniors. Callers are required to leave their name and telephone number, and someone from the service will return the call.

[www.dhs.wisconsin.gov/aging/medigap.htm](http://www.dhs.wisconsin.gov/aging/medigap.htm)

800-242-1060

### **Office of the Commissioner of Insurance**

Consumer publications on a variety of insurance information.

[www.oci.wi.gov/pages/consumers/consumerpublications.aspx](http://www.oci.wi.gov/pages/consumers/consumerpublications.aspx) 608-266-3585

### **Prescription Drug Helpline**

Assistance with prescription drug coverage under Medicare Part D plans, Medicare Advantage plans, SeniorCare, and employer insurance.

855-677-2783

**SeniorCare**

Wisconsin's State Pharmaceutical Assistance Program for residents 65 or older.

[www.dhs.wisconsin.gov/seniorcare](http://www.dhs.wisconsin.gov/seniorcare)

800-657-2038

**LEGAL COUNSELING****By Your Side Services LLC**

Consultation for: Adult Guardianship, Power of Attorney, Advance Directives (living wills), Supported Decision Making, Final Disposition, Notary Public. Free telephone consultation.

[www.byyoursidewi.com](http://www.byyoursidewi.com)

262-297-3667

**Coalition of Wisconsin Aging and Health Groups – Financial Empowerment Project**

Provides information, advocacy, referral, and victim services assistance to senior victims of financial exploitation, identity theft, and medical fraud.

[www.cwagwisconsin.org](http://www.cwagwisconsin.org)

800-488-2596

**Elder Rights Project**

Free civil legal aid to elder abuse victims.

[www.legalaction.org](http://www.legalaction.org)

844-614-5468

**Fair Housing Council**

Inquiries can be answered either by phone or by sending through the website.

[www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com)

414-278-1240

Toll-free statewide complaint intake line:

877-647-3247

**Free Legal Answers**

Run by volunteer attorneys. Civil cases only. Services for adults.

The criteria to access support is income and asset based. Clients cannot be incarcerated, legal problems are not related to a criminal charge, or they don't already have a lawyer. Guidance via email only. No in-person or telephone consultations.

<https://wi.freelegalanswers.org/>

**Lawyer Referral and Information Service (LRIS)**

LRIS is a public service to help identify the most appropriate resource for consumers with legal problems. Callers may be referred to an attorney or given information about contacting other communities or government agencies that may be able to help them with their legal problem. LRIS does not give legal advice.

State Bar of Wisconsin  
5302 Eastpark Blvd  
Madison, WI 53718-2101  
[www.wisbar.org](http://www.wisbar.org)

800-362-9082

**Legal Action of Wisconsin**

Provides free civil legal aid to low-income people. Civil legal problems could include criminal background records, debt collection, garnishment, crime victim rights, divorce, foreclosures, public housing/Section 8, evictions, driver's licenses, public benefits, and unemployment compensation.

300 Ohio Street  
Oshkosh, WI 54902  
[www.legalaction.org](http://www.legalaction.org)

800-236-1128

TTY 800-947-3529

**Modest Means Referral Service**

Designed to assist people whose income is too high for free legal service but too low to pay a lawyer's standard rate. Run by LRIS at the State Bar. Qualifications based on income and area of legal need.

[www.wisbar.org](http://www.wisbar.org)

888-529-7599

**Wisconsin Guardianship Support Center**

Provides information and assistance on issues related to guardianship, protective placement, advanced directives and more.

[www.gwaar.org/guardianship-resources](http://www.gwaar.org/guardianship-resources)

855-409-9410

## **MEDICAL EQUIPMENT/SUPPLIES**

### **Loan Closets**

#### **HELP Corner**

The Health Equipment Lending Program (HELP) loans durable medical equipment for a refundable deposit. Items based on availability may include commodes, wheelchairs, walkers, shower chairs and more. Call for hours. Also accepts donations of clean equipment that is in good condition.

2354 W. Washington Street  
West Bend, WI 53090

262-429-1161

Redeemer Lutheran Church  
255 W. Lincoln Avenue  
Hartford, WI 53027  
[www.helpcorner.org](http://www.helpcorner.org)

262-525-8202

#### **Katy's Kloset**

Donate or borrow medical equipment and supplies. No fees. Pick up by appointment only. Call to set up a drive through appointment to pick up at warehouse.

404 Wilmont Drive, Suite D  
Waukesha, WI 53189  
[www.teamupwithfamilies.org](http://www.teamupwithfamilies.org)

262-746-9034

### **Other Providers**

#### **101 Mobility**

206 Enterprise Road, Suite 100  
Delafield, WI 53018  
[www.101mobility.com](http://www.101mobility.com)

262-524-0900

#### **A&J Mobility**

Sells new and used accessible vans, automotive adaptive equipment, lifts, hand-controls, and vehicle accessibility conversions.

3058 Helsan Drive  
Richfield, WI 53076  
[www.aandjmobility.com](http://www.aandjmobility.com)

262-623-6236

800-517-1024

**Access Ability Home Medical**

1995 E. Norse Avenue  
Cudahy, WI 53110  
[www.hmestore.net](http://www.hmestore.net)

414-486-6249  
844-837-2869

**Access Elevator**

Services include evaluations, installations, sales, and service on all types of patient lifts. Straight stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, home elevators. Also, bathroom modifications and grab bars.

1995 E. Norse Avenue  
Cudahy, WI 53110  
[www.allaboutaccess.com](http://www.allaboutaccess.com)

414-727-2524  
844-945-4387

**Apria Health Care**

Portable/Home Oxygen and home overnight oximetry.

5345 S. Moorland Road  
New Berlin, WI 53151  
[www.apria.com](http://www.apria.com)

262-207-1551

**Aurora Pharmacy**

1303 Hwy 175  
Hubertus, WI 53033  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

262-628-3550

**Bill-Ray Home Mobility LLC**

Distributor of Friendly Beds, assistive devices that are equipped with a trapeze, a balance pole, and pivoting rails.

1110 W. Kennedy Avenue, Suite C  
Kimberly, WI 54136  
[www.billrayhomemobility.com](http://www.billrayhomemobility.com)

920-257-4001

**Carewell**

Online Durable Medical Equipment/Caregiver supplies.  
[www.carewell.com](http://www.carewell.com)

**Home Care Medical**

Enteral nutrition, rehab technology, respiratory care, home medical equipment and supplies (for purchase and rent) and bracing and compression garments.

1709 S. 18th Avenue

262-957-5501

West Bend, WI 53095

[www.homecaremedical.com](http://www.homecaremedical.com)

**J&B Medical Supply**

Wisconsin Medicaid incontinence supply provider.

[www.jandbmedical.com](http://www.jandbmedical.com)

866-674-5850

**Metrocare Home Medical Equipment Center**

6330 W. Donges Bay Road

262-250-0820

Mequon, WI 53092

800-227-3820

[www.metrocarewi.com](http://www.metrocarewi.com)

**Miller Mobility**

36336 N. Summit Village Way

262-549-4900

Oconomowoc, WI 53006

[www.millermobility.com](http://www.millermobility.com)

**MobilityWorks**

Full-service mobility center for drivers with adaptive aids and vehicles for passengers who use mobility devices.

N8W22195 Johnson Drive

262-522-0707

Waukesha, WI 53186

877-275-4915

[www.mobilityworks.com](http://www.mobilityworks.com)

**On the Go Mobility**

7829 N. Teutonia Avenue

800-601-7267

Milwaukee, WI 53209

[www.onthegomobility.com](http://www.onthegomobility.com)

**Xceed Medical**

5307 South 92<sup>nd</sup> Street, Suite 127

414-235-8552

Hales Corner, WI 53130

[www.xceedmedical.com](http://www.xceedmedical.com)

**Ye Olde Pharmacy and Wellness Center**

N54W6135 Mill Street, Suite 300  
Cedarburg, WI 53012  
[www.yeolderx.com](http://www.yeolderx.com)

262-375-0010

**MENTAL HEALTH**

**988 Suicide & Crisis Lifeline**

Anyone in mental health distress can call 988, send a text to 988, or use the online chat function to connect with a counselor.

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Affiliated Clinical Services**

111 E. Washington Street  
West Bend, WI 53095

262-338-2717

1121 E. Sumner Street  
Hartford, WI 53027  
[www.affiliatedclinical.com](http://www.affiliatedclinical.com)

262-673-0301

**Alarus Healthcare**

1622 Chestnut Street  
West Bend, WI 53095  
[www.alarushealthcare.com](http://www.alarushealthcare.com)

262-306-9800

**Aurora Medical Center**

1032 E. Sumner Street  
Hartford, WI 53027  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

262-673-2300  
Aurora patients  
Only –  
Referral Needed



**Catholic Charities**

Accepts patients who do not have any means to pay, as well as those with limited resources, on a sliding fee scale adjusted to an individual's or family's size and financial situation. Also accepts third party insurance payers, Medicare, and Medicaid. Bilingual therapists available.

724 Elm Street  
West Bend, WI 53095  
262-346-4700

38 Sell Drive  
Hartford, WI 53027  
[www.ccmke.org](http://www.ccmke.org)  
262-346-4700

**Christian Family Solutions**

112 Peace Lutheran Pkwy  
Hartford, WI 53027  
W175N11120 Stonewood Drive  
Germantown, WI 53022  
[www.chrisitanfamilysolutions.org](http://www.chrisitanfamilysolutions.org)  
800-438-1772

**Falls Counseling**

Accepts Medicaid and other insurance. Works with children, adults, and families.

W177N9886 Rivercrest Drive, Suite 104  
Germantown, WI 53022  
[www.fallscounseling.org](http://www.fallscounseling.org)  
262-223-6125

**Froedtert Behavioral Health – North Hills Health Center**

W129 N7055 Northfield Drive  
Menomonee Falls, WI 53027  
[www.froedtert.com/locations/health-center/north-hills-health-center](http://www.froedtert.com/locations/health-center/north-hills-health-center)  
262-502-3300

**Hartford Counseling Center**

384 W. Sumner Street

262-223-6125

Hartford, WI 53027

[www.hartfordcounselingwi.com](http://www.hartfordcounselingwi.com)

W177 N9886 Rivercrest Drive, Suite 104

Germantown, WI 53022

120 N. Main Street, Suite 110

West Bend, WI 53095

**Hopeline**

Anonymous and free text-based crisis line through Center for Suicide Awareness. Monday through Friday 3:30 pm - 9:00 pm.

Text "HOPELINE" to 839863

**Horizon Grief Resource Center**

For anyone who has suffered a significant loss of any kind. Offers short-term counseling (by appointment), support groups, resource library, Serenity Garden, educational workshops, and walk-in services during set hours. Services are free of charge.

11400 W. Lake Park Drive

414-586-8383

Milwaukee, WI 53224

**Kettle Moraine Counseling**

400 W. River Drive

262-334-4340

West Bend, WI 53090

[www.kettlemorainecounseling.com](http://www.kettlemorainecounseling.com)

**Lakeshore Wellness and Recovery**

Outpatient mental health and chemical dependency.

1519 E. Washington Street, Suite A

262-323-6963

West Bend, WI 53095

[www.lakeshorewellnessandrecovery.com](http://www.lakeshorewellnessandrecovery.com)

**Lakeshore Community Health Care – LCHC (Formerly Albrecht Free Clinic)**

Provides mental health services discounted on a sliding scale determined by household income to uninsured and under-insured residents of Washington County who meet financial eligibility. Insurance, including Medicaid and Medicare, is also accepted. No one turned away based on their ability to pay.

908 W. Washington Street  
West Bend, WI 53095  
262-334-8339

**The Matthew Project, Inc.**

120 North Main Street, Suite 1100  
West Bend, WI 53095  
262-233-6125  
[www.themattthewproject.org](http://www.themattthewproject.org)

W177 N9912 Rivercrest Drive, Suite 231  
Germantown, WI 53022  
262-214-3369

384 W. Sumner Street  
Hartford, WI 53027  
262-223-6125

**National Alliance on Mental Illness of Washington County (NAMI)**

Raise awareness and provide education, advocacy, and support programs for people living with a mental illness, their families, friends, and the community.

279 South 17<sup>th</sup> Avenue, Suite 7  
West Bend, WI 53095  
262-339-1235  
[www.namiwashingtonwi.org](http://www.namiwashingtonwi.org)

**Northshore Clinic and Consultants**

1615 Barton Avenue  
West Bend, WI 53090  
262-334-5323  
[www.northshoreclinics.com](http://www.northshoreclinics.com)

**Professional Services Group**

724 Elm Street  
West Bend, WI 53095  
262-353-9701  
[www.psgcip.com](http://www.psgcip.com)

**Veterans Crisis Line**

For Veterans or those concerned about one. Caring, qualified responders with the Department of Veterans Affairs.

*www.veteranscrisisline.net*

800-273-8255

**Washington County Acute Care Services (ACS)**

State certified 24/7/365 emergency mental health services program that partners with the community to empower individuals and families during a crisis. Services provided regardless of ability to pay.

*www.washcowisco.gov*

Crisis Line 262-365-6565

866-906-6565

**Washington County Behavioral Health Services**

Mental health and substance abuse prevention, early intervention, and treatment services.

333 E. Washington Street, Suite 2100

262-335-4600

West Bend, WI 53095

*www.washcowisco.gov*

## **MOVING/DOWNSIZING/CLEAN OUT SERVICES**

### **24 Hour Emergency Cleanup Services**

Specializes in cleanup and decontamination related to hoarding and clutter, extreme filth, traumatic incidents and death, and water and fire damage.

*[www.emergencycleanup24.com/](http://www.emergencycleanup24.com/)*

414-339-0296

### **Caring Transitions of Eastern Wisconsin**

Assists with relocation, downsizing, estates sales, and online auctions.

*[www.caringtransitions.com](http://www.caringtransitions.com)*

844-220-5427

### **Home Clean Out Crew**

Assists with organization, cleaning, and downsizing. Donates 'unusable' items to local charities/groups whenever possible. See website for examples.

*[www.homecleanoutcrew.com](http://www.homecleanoutcrew.com)*

262-208-1343

### **Home Sweet Home Team with Realty Executives, Inc., The**

Coordinate downsizing and moving process from start to finish from: assisting with finding your next home/apartment, cleaning out your current home, help with estate sale services, cleaning services, packing, and selling your current home, moving into your next home, condo, or apartment.

*[www.TheHomeSweetHomeTeamRE.com](http://www.TheHomeSweetHomeTeamRE.com)*

262-853-5863

### **ICS (Independent Cleaning Solutions)**

Bio-Recovery and Decontamination services. Biohazard and hoarding cleanup. Specialty cleaning and remediation services for tragic situations. Rapid response team on-call 24/7.

*[www.icswis.com](http://www.icswis.com)*

920-783-6075

### **JDog Junk Removal and Hauling**

Junk removal and hauling service for residential and commercial customers. Employees are Veterans and Military family members.

*[www.jdog.com](http://www.jdog.com)*

844-438-5364

**JunkOut**

Junk removal, clean outs, hauling services and donation drop-offs for residential, commercial, warehouse, and farm/barn. Hourly labor for furniture moving/rearranging and heavy lifting.

[www.junkoutwi.com](http://www.junkoutwi.com)

262-685-7388

**Milwaukee Homeless Veterans Initiative - MHVI**

Helps veterans and their families obtain benefits, household goods and furniture, food, clothing, transportation, toiletries, and other necessities. MHVI also takes donations of clothing and furniture with pick-up and delivery services – Monday – Friday 9:00 am – 3:00 pm. Closed Saturday and Sunday.

[www.wisconsinvets.org](http://www.wisconsinvets.org)

414-257-4111

**Segues LLC**

Assists with downsizing, packing, moving, unpacking, settling in, clearing out and cleaning. Trained to assist seniors and their families with both emotional and physical aspects of relocation and liquidation.

[www.segues.net](http://www.segues.net)

262-442-4200

**Universal Services**

Full array of services including downsizing, organizing, packing/unpacking, clean out, and estate liquidation.

[www.universalserviceswi.com](http://www.universalserviceswi.com)

262-257-0250

**PERSONAL EMERGENCY RESPONSE/MONITORING SYSTEMS**

**5Star Urgent Response (Lively)**

[www.lively.com](http://www.lively.com)

866-829-4527

**Alert1**

[www.alert-1.com](http://www.alert-1.com)

866-603-7386

**AngelSense**

GPS Tracker safety solution designed for special needs with assistive speaker phone. For eligible recipients, covered under the CLTS & IRIS Medicaid waiver programs in Wisconsin. For more information, go to

[www.angelsense.com](http://www.angelsense.com)

646-770-2950

**Aurora Community Services**

Offers a call center available 24/7 with helpline, medication, and emergency service programs.

*www.AuroraServices.com/callcenter*

855-838-7178

**Connect America**

*www.connectamerica.com*

800-215-4206

**GrandCare Systems**

Suite of technologies that enable caregivers to monitor and care for seniors remotely.

303 N. Main Street, Suite 200

262-338-6147

West Bend, WI 53095

*www.grandcare.com*

**LifeFone**

Fall/medical alerts, environmental hazard detection, medication reminders, daily check-in calls.

*www.lifefone.com*

800-331-9198

**Lifeline**

*www.lifeline.com*

855-681-5351

**LifeStation**

*www.lifestation.com*

866-507-7339

**Medical Alert**

*www.medicalalert.com*

800-800-2537

**Medical Care Alert**

Offers GPS and fall detection systems.

*www.medicalcarealert.com*

855-272-1010

**Medical Center Foundation of Hartford, Inc.**

Offers financial assistance to those who need it.

1032 E. Sumner Street

262-670-7568

Hartford, WI 53027

**Medical Guardian**

*www.medicalguardian.com*

800-668-9200

**Night Owl Support Systems LLC**

*www.nosslc.com*

877-559-1642

**One Call Alert**

*www.onecallmedicalalert.com*

800-916-0138

**SafeinHome**

Offering Remote Supports to increase independence and autonomy.

*www.safeinhome.com*

855-476-6665

**VRI**

*www.vricares.com*

800-860-4230

**PUBLICLY FUNDED LONG-TERM CARE PROGRAMS**

Available to eligible residents of Washington County. Community-based services are offered to frail elders and physically and intellectually disabled adults who need long-term care services that are paid for by Medicaid. Financial and functional requirements for enrollment. For more information, contact the ADRC at 262-335-4497.

**Family Care**

**Community Care, Inc.**

*www.communitycareinc.org*

262-346-0900

TTY 800-947-3529

**Inclusa, Inc.**

*www.inclusa.org*

877-622-6700

**My Choice Wisconsin (MCW)**

*www.mychoicewi.org*

866-293-0608



## **Family Care Partnership**

### **Community Care, Inc.**

*www.communitycareinc.org*

262-338-5933

### **My Choice Wisconsin (MCW)**

*www.mychoicewi.org*

866-293-0608

## **IRIS**

### **Advocates4U**

*info@irisadvocates4u.org*

877-739-2203

### **Connections**

*www.connections wis.org*

844-520-1712

### **First Person Care Consultants**

*info@firstpersoncare.com*

414-336-2448

### **TMG**

*IRISinfo@tmgwisconsin.com*

844-864-8987

## **RECREATION/LEISURE ACTIVITIES**

### **Senior Centers/Clubs**

Most of the clubs listed below offer various activities including card playing, musical groups, trips, crafts, ceramics, dinners, exercise, dancing, etc. Call for hours and schedule of events/activities.

### **Germantown Senior Center**

W162N11960 Park Avenue

Germantown, WI 53022

*www.village.germantown.wi.us*

262-253-7799

**Jackson Seniors Club**

Jackson Community Center  
N165W20330 Hickory Lane  
Jackson, WI 53037  
262-677-9665

**Kewaskum XYZ Senior Club**

The Kewaskum XYZ Card Club (Sheepshead). All are welcome.  
Peace United Church of Christ  
343 1<sup>st</sup> Street  
Kewaskum, WI 53040  
Every Wednesday 8:15 – 11:15 am,  
262-388-6120  
262-626-2094

**Richfield Senior Citizens**

Richfield Town Hall  
4128 Hubertus Road  
Hubertus, WI 53033  
262-628-2260

**Senior Citizens Activities, Inc.**

2378 W. Washington Street, Suite A  
West Bend, WI 53095  
[www.seniorcitizensactivities.org](http://www.seniorcitizensactivities.org)  
262-335-4498

**Senior Friends, Inc.**

Hartford Senior Center  
730 Highland Avenue  
Hartford, WI 53027  
[www.hartfordseniorcenter.com](http://www.hartfordseniorcenter.com)  
262-673-4005

**Travel**

**Abilities Travel Club**

9118 W. Lisbon Avenue #1  
Milwaukee, WI 53222  
[www.abilitiestravelclub.godaddysites.com](http://www.abilitiestravelclub.godaddysites.com)  
414-578-0376

**KM Tours**

27 N. Main Street  
Hartford, WI 53027  
[www.kmtours1.com](http://www.kmtours1.com)

262-223-0234

**Lamers Tour and Travel**

1122 W. Boden Court  
Milwaukee, WI 53221  
[www.golamers.com](http://www.golamers.com)

414-282-3566

**Welcome H.O.M.E. (House of Wheelchair-Friendly Modification Examples)**

Bed & breakfast lodging, wheelchair-friendly hiking trails, etc.

4260 Hawthorne Drive  
West Bend, WI 53090  
[www.welcomehouseof.org](http://www.welcomehouseof.org)

262-675-2525

**Volunteering****Interfaith Caregivers of Washington County**

A non-profit network of volunteers who help maintain the independence of older adults age 60+. Provide transportation, light housekeeping, yard help, grocery shop, meal prep, etc.

2374A W. Washington Street  
West Bend, WI 53095  
[www.interfaithwashco.org](http://www.interfaithwashco.org)

262-365-0902

**Volunteer Center of Washington County**

The volunteer center will match volunteers with nonprofit agencies throughout Washington County. A variety of volunteer opportunities are available.

303 Water Street, Suite B  
West Bend, WI 53095  
[www.volunteernow.net](http://www.volunteernow.net)

262-338-8256

## **Other**

### **Beyond the Canvas**

Specializes in therapeutic classes for adults and children with disabilities but offers classes and therapy to everyone.

1747 Barton Avenue  
West Bend, WI 53090

262-416-3715

[www.beyondthecanvasartstudio.com](http://www.beyondthecanvasartstudio.com)

### **Blue Lotus Farm & Retreat Center**

64-acre property for unique and special outings for groups. Includes trails, pond, outdoor equipment, indoor pavilion with kitchen facilities and screened porch, in-ground, heated pool with chair lift, meditation labyrinth, musical garden. Also, provides special programming for seniors and families with special needs children. Available to rent for other wellness or work retreats and programs.

5501 County Road M  
West Bend, WI 53095  
[www.bluelotusfarm.org](http://www.bluelotusfarm.org)

262-675-2473

### **Memory Café**

A social gathering where people with memory loss and their care companions can come together in a safe, supportive environment. Guests can share conversation in a relaxed atmosphere that includes planned activities and entertainment.

West Bend Community Memorial Library  
630 Poplar Street  
West Bend, WI 53095  
4th Tuesdays from 1:30 pm – 3:00 pm

To register, call Tammy Dickman at 262-335-4497

Jack Russell Memorial Library  
100 Park Avenue  
Hartford, WI 53027  
2nd Mondays from 1:30 pm - 3:00 pm

To register, call Tammy Dickman at 262-335-4497

*Memory Café continued on next page...*

*Memory Café continued...*

Riveredge Nature Center

4458 County Road Y

Saukville, WI 53080

1st Thursdays from 1:00 pm – 2:30 pm

To register call: 262-284-8120

Wild Plum Memory Cafés

Rotates between public libraries of Brookfield, Elm Grove,

Germantown, and Menomonee Falls. To register, call 800-272-3900

**PEERS® Social Skills Group for Young Adults with Disabilities**

Through Concordia University Wisconsin Dept. of Speech-Language Pathology. Group sessions teach young adult's important social skills and are given the opportunity to practice these skills. Participants must be 18-27 years old and have a diagnosed intellectual and/or developmental disability.

For more information and enrollment call -

262-243-2134

or email [slh.clinic@cuw.edu](mailto:slh.clinic@cuw.edu)

**Spark! at MOWA**

Last Tuesday of each month. Call to register. Designed for people with memory loss and their caregivers, SPARK! is a monthly program that engages participants in conversation and artmaking.

205 Veterans Avenue

262-334-9638

West Bend, WI 53095

[www.wisconsinart.org](http://www.wisconsinart.org)

## **SUPPORT GROUPS**

**Please Note: Check with your healthcare provider for condition specific support group opportunities.**

### **Addiction Recovery**

#### **Celebrate Recovery**

A Christ-centered, 12 step recovery program for anyone struggling with hurt, pain, or addiction of any kind. Meetings are held every Wednesday evening 6:30 pm - 8:30 pm at the Kettlebrook Community Center.

2378 W. Washington Street

920-517-0142

West Bend, WI 53090

[www.kettlebrook.org](http://www.kettlebrook.org)

#### **Elevate – (Wrap)ped in Hope**

Come experience the benefits of WRAP plans. Discover tools to support your wellness goals. Learn how to problem solve challenges. Establish a support community. Free Adult Peer Support Group for Washington County residents. Meetings are held on Tuesdays 1:30 – 2:30 pm

1626 Clarence Court

262-423-7079

West Bend, WI 53095

[www.elevateyou.org](http://www.elevateyou.org)

#### **Elevate - Adult Peer Support**

Peer Support is a model that connects individuals to others with lived experience who can provide support, hope, and mentorship for those dealing with mental health and/or substance abuse challenges. Call Elevate for further information.

1626 Clarence Court

262-423-7079

West Bend, WI 53095

[www.elevateyou.org](http://www.elevateyou.org)

### **New Recovery Ministry**

Open to anyone who feels they are struggling with alcohol, drugs, gambling, or any other vice that either is or has the potential to make life unmanageable. This ministry is intended for anyone and everyone and is not a “members only” group. Meetings are held every Sunday evening at 7:00 pm at Shepherd of the Hills Church in the Family Ministry Room.

6869 Wildwood Road

To register call: 262-334-9892

West Bend, WI 53090

*www.shepherdofthehillswi.com*

### **ALS**

#### **ALS Caregivers Support Group (Milwaukee)**

Locations vary at area restaurants and are available on the Chapter website. Fourth Thursdays at 7:00 pm.

*www.alsawi.org*

To register call: 414-305-1337

Email: [angie@alsawi.org](mailto:angie@alsawi.org)

#### **ALS Support Group (Milwaukee)**

Second Wednesday 1:00 – 3:00 pm at the Community Conference Center.

8700 W. Watertown Plank Road

To register call: 414-831-3990

Wauwatosa, WI 53226

*www.alsawi.org*

Email: [mary@alsawi.org](mailto:mary@alsawi.org)

### **Alzheimer's and Other Dementia**

#### **Alzheimer's Association Support Groups**

2nd Wednesdays from 1:00 pm - 3:00 pm at The Cottages.

6090 Scenic Drive

To register call: 262-306-4230

West Bend, WI 53095

2nd Mondays from 6:30 pm - 8:00 pm at the Menomonee Falls Fire Department.

W140N7501 Lilly Road

To register call: 414-479-8800

Menomonee Falls, WI 53051

*Alzheimer's Association Support Groups continued on next page...*

*Alzheimer's Association Support Groups continued*

2nd Thursdays from 10:00 am - 11:30 am at Mequon/Thiensville Chamber of Commerce.

6331 Mequon Road  
Mequon, WI 53092  
[www.alz.org](http://www.alz.org)

To register call: 262-387-8867  
414-491-1123

**Memory People**

Online Dementia Support Group, offering 24/7 support for patients, caregivers, healthcare providers, or anyone who has been affected by any type of dementia or memory loss. Join us at Memory People on Facebook.com.

[www.facebook.com/Memory-People-126017237474382/](https://www.facebook.com/Memory-People-126017237474382/)

**Asperger's**

**Adult Asperger's Educational Group**

Goal-oriented educational meetings covering topics such as employment, social skills, and independent living skills. Meets four times a year.

6:00 pm - 8:00 pm at IndependenceFirst. Call for schedule and to RSVP.

540 S. 1st Street  
Milwaukee, WI 53204  
[www.independencefirst.org](http://www.independencefirst.org)

To register call: 414-226-8379

**Bereavement**

**Death of a Spouse or Partner Support Group**

Every Thursday from 12:30 pm - 2:00 pm at the Horizon Grief Resource Center.

11400 W. Lake Park Drive  
Milwaukee, WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

To register call: 414-586-8383



**Grief Support Group**

1st Thursdays (except July) from 6:30 pm - 8:00 pm at the Fifth Avenue United Methodist Church. Park on the street, enter at the front door.

323 S. 5th Avenue  
West Bend, WI 53095

Social Worker or Chaplain at  
Cedar Community Hospice  
262-306-2691

**Separated, Divorced, & Widowed Men & Women**

1st, 3rd, and 4th Monday of each month from 7:30 pm - 9:00 pm at the Kettle Moraine YMCA.

1111 W. Washington St  
West Bend, WI 53095

For more information call: 262-334-3766  
For more information call: 262-679-9019

**Widows Walk**

On the 3rd Wednesday of the month from 3:00 pm - 5:00 pm at the Holy Angels church hall. Speakers, games, snacks or light lunch, variety of activities, tours, etc. Coffee every Friday at the Hub in West Bend. All welcome!

138 N. 8<sup>th</sup> Avenue  
West Bend, WI 53095

Church Office: 262-334-3038

**Brain Injury****H.O.P.E. Support Group**

3rd Saturdays monthly. Brain Injury Resource Center of Wisconsin support group.

511 Grand Avenue  
Waukesha, WI 53186  
[www.bircofwi.org](http://www.bircofwi.org)

262-770-4882  
Email: [Kathy@bircowi.org](mailto:Kathy@bircowi.org)

## **Cancer**

### **Journey to Wellness: A Cancer Support Group**

1<sup>st</sup> Wednesday of even months except  
August from 6:00 pm - 7:30 pm. Call to  
register. Froedtert West Bend Hospital  
3200 Pleasant Valley Road  
Conference Room A  
West Bend, WI 53095  
[www.froedtert.com](http://www.froedtert.com)

262-836-7272

## **Caregiving**

### **Caregivers for Family and Friends Support Group**

3rd Tuesdays from 1:30 pm - 3:30 pm at the Public Agency Center.

333 E. Washington Street, Room 3005

West Bend, WI 53095

262-335-4497

## **COPD**

### **Living Well with Lung Disease**

Helps support people with chronic pulmonary illness. Includes support for the families and friends who help them cope with their experience. 2nd Wednesdays from 12:00 pm - 1:00 pm in the Cedar Lake Conference Room (second floor) at Aurora Medical Center.

1032 E. Sumner Street

Hartford, WI 53027

[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

262-670-7224

### **Pulmonary Support Group**

Second Wednesday of the month from 1:00 pm - 2:30 pm at Froedtert Hospital, Menomonee Falls. No meetings in January, June, July, or August.

W180N8085 Town Hall Rd. Road

Menomonee Falls, WI 53051

[www.froedtert.com](http://www.froedtert.com)

262-257-510

## **Disability**

### **Peer Support Group for People with Disabilities**

2nd Wednesdays from 11:00 am - 12:00 pm at the Threshold.

600 Rolfs Avenue

414-291-7520

West Bend, WI 53090

[www.independencefirst.org](http://www.independencefirst.org)

## **Mental Illness**

### **Elevate - Adult Peer Support**

Peer Support is a model that connects individuals to others with lived experience who can provide support, hope, and mentorship for those dealing with mental health and/or substance abuse challenges. Call Elevate for further information.

1626 Clarence Court

262-423-7079

West Bend, WI 53095

[www.elevateyou.org](http://www.elevateyou.org)

### **NAMI Washington County**

Various peer and family support groups are offered. For dates and times call the NAMI Welcome Center or visit their website.

[www.namiwashingtonwi.org](http://www.namiwashingtonwi.org)

262-339-1235

## **Multiple Myeloma**

### **Multiple Myeloma Support Group**

2nd Thursdays from 7:00 pm -9:00 pm at Froedtert West Bend Health Center. Open to all myeloma patients and their family and friends.

Froedtert West Bend Hospital

3200 Pleasant Valley Road

Email: [westbend@imfsupport.org](mailto:westbend@imfsupport.org)

West Bend, WI 53095

<http://westbend.support.myeloma.org>

## **Parkinson's**

### **Parkinson's Support Group**

4th Thursdays from 1:00 pm - 2:00 pm at the Holy Angels Church basement.

138 N. 8<sup>th</sup> Street                      For more information call: 262-306-6100

West Bend, WI 53095

[www.parkinson.org](http://www.parkinson.org)

## **Stroke**

### **Stroke Support Group – Froedtert Hospital**

Virtual 3<sup>rd</sup> Mondays (except December) from 2:00 pm – 3:00 pm. Contact

[www.froedtert.com/classes-events/stroke-support-group](http://www.froedtert.com/classes-events/stroke-support-group)

## **Suicide**

### **Hope Connections – NAMI Washington County Support Group for Survivors of Suicide Loss**

1<sup>st</sup> and 3<sup>rd</sup> Tuesdays from 6:30 pm – 7:45 pm at NAMI Welcome Center. Pre-registration is required.

279 S. 17<sup>th</sup> Avenue, Suite 7

262-629-5187

West Bend, WI 53095

[www.namiwashingtonwi.org](http://www.namiwashingtonwi.org)

## **TAX ASSISTANCE**

### **AARP Tax Aide**

Available February 1 - April 15 at various sites. Free tax preparation for taxpayers with low income. Trained IRS certified volunteers prepare and file federal and state income taxes for anyone 50 and older who can't afford a tax preparation service. Appointments are necessary.

[www.aarp.org](http://www.aarp.org)

888-227-7669

## **Internal Revenue Service (IRS)**

*www.irs.gov*

Live Phone Assistance	800-829-1040
People with hearing impairments (TDD)	800-829-4059
Recorded Tax Information	800-829-4477

## **MyFreeTaxes.com**

Apply online or in-person with an IRS-certified volunteer income tax preparer. Powered by H&R Block in partnership with United Way.

*www.myfreetaxes.com*

866-698-9435

## **Wisconsin Department of Revenue**

Does not prepare returns but can answer specific questions about returns.

*www.revenue.wi.gov*

Homestead Tax Credit Questions	608-266-2772
Returns	866-947-7363

## **TRANSPORTATION**

Transportation Service Directory available upon request which includes detailed information on providers as available.

*www.Rides4washingtoncounty.com*

## **General Transportation**

### **A-Taxi**

Curb to curb service. Pick up charge based on starting location. 24 hours a day, 7 days a week.

262-208-4740

### **City of West Bend Taxi Service**

Curb-to-curb service (Door-to-Door if requested) within the city of West Bend (2-mile maximum outside city limits). Wheelchair accessible.

1145 Lang

262-334-3096

West Bend, WI 53095

*www.ci.west-bend.wi.us*

**Germantown Senior Van Service**

Transportation for residents of the village of Germantown aged 55 and older. The trip must start in the Village of Germantown. Call for rates. Reservations are required and can be made Monday through Friday between 8 am and 4:00 pm. Door-to-Door service. Wheelchair access.

*[www.village.germantown.wi.us](http://www.village.germantown.wi.us)*

262-253-7799

**Hartford City Taxi Service**

Must be a Hartford resident or reside up to 10 miles in Dodge County. Serves city of Hartford plus 1 mile outside the city limits, the Aurora Health Center in Slinger and up to 10 miles into Dodge County. Curb-to-Curb service. Standard-size Wheelchair accessible. Wheelchair passengers should plan for someone to assist them to/from the curb.

*[www.ci.hartford.wi.us/237/Hartford-City-Taxi](http://www.ci.hartford.wi.us/237/Hartford-City-Taxi)*

262-673-8223

**Interfaith Caregivers of Washington County**

Free rides (donations appreciated) for seniors (60+). Rides within 50 miles of the starting point in Washington County, including Froedtert and the VA. Service is on a first come, first served basis with at least 10-day business days of notice. Priority service is non-emergency medical but also may provide transport to grocery store, exercise/wellness, or Senior Centers. Door-to-door service. Wheelchair Accessible. Riders must be able to transfer independently. Hours of service based on volunteer driver availability.

*[www.interfaithwashco.org](http://www.interfaithwashco.org)*

262-365-0902

**Mobility Management Program**

Assists in providing information, support and advocacy for transportation needs in Washington County. The program can assist seniors, adults with disabilities and people with low income to overcome transportation barriers.

*[www.rides4wc.com](http://www.rides4wc.com)*

262-977-4441

**Transportation Connection, Inc.**

Non-emergency transportation with priority on medical transportation but also offers general transportation. Serves counties of Washington, Ozaukee, Milwaukee, Fond du Lac, and Sheboygan.

*www.transportationconnectioninc.com*

920-602-0161

**Washington County Shared Ride Taxi Service**

Serves Washington County and northern Menomonee Falls. Wheelchair accessible van and door-to-door assistance available. 24-hour notice for rides is requested for specialized service.

432 E. Washington Street

262-338-2908

West Bend, WI 53095

888-285-8294

*www.ridewcce.com*

**Washington Ozaukee Transit Connection**

Ozaukee County Shared Ride taxi is partnering with Washington County Shared Ride Taxi to provide non-stop taxi service between the two counties. This is a door-to-door shared ride taxi service. Passengers will be able to travel from any address in Ozaukee County to any address in Washington County, and back again without needing to transfer at the county line. Both counties can provide specialized service to riders with mobility issues or disabilities on request. Passengers will need to call ahead to reserve a ride. Each trip is a one-way reservation. Call Ozaukee Shared Ride Taxi for trips from Ozaukee County and Washington County Shared Ride Taxi for trips from Washington County. Taxi drivers can be paid with cash, check or pre-paid discounted punch card. Punch cards for both county services are available at the Washington County Shared Ride Taxi dispatch center.

432 E. Washington Street

262-338-2908

West Bend, WI 53095

*www.washcowisco.gov*

**Medical Transportation****American Cancer Society Road to Recovery**

Free rides to/from cancer treatment for patients who are currently in treatment, ambulatory, and able to get in/out of vehicle unassisted. Curb to curb service. Hours of service depend on the availability of volunteer drivers. May provide financial support for trip costs to different cancer centers across the country.

[www.cancer.org](http://www.cancer.org)

800-227-2345

**American MedTrans**

24-hours advance notice required. Curb-to-Curb service. Door-to-Door available upon request. Wheelchair accessible.

[www.amtwi.com/](http://www.amtwi.com/)

414-274-3000

**American Transit Team**

72-hours advance notice preferred. Door-thru-Door service. Wheelchair accessible. Gurney, Stretcher, Bariatric, Power lifts.

262-222-2989

**Away We Go Transport**

48-hours advance notice required. Door-to-Door service. Wheelchair accessible.

262-268-1554

**CEMS**

48-hours advance notice preferred. Door-through-Door service. Wheelchair accessible. BLS capable, Stretcher & Bariatric capable, Oxygen, Deployable Ramp.

[www.facebook.com/cemsambulette/](https://www.facebook.com/cemsambulette/)

262-364-4850



**Carter's Transportation Service**

48-hours advance notice required. Door-to-Door service. Wheelchair accessible.

414-202-7465

**Comfort Transport**

24-hours advance notice preferred. Door-to-Door service. Will not accommodate heavy lifting, will provide minor assistance. Wheelchair accessible.

[www.comfort-transport.com/About.Us.html](http://www.comfort-transport.com/About.Us.html)

262-446-9810

**Disabled American Veterans**

Free Service to veterans for rides to the VA for a scheduled appointment. Two weeks advance notice. Curb-to-Curb service. Must be a veteran. Must be able to transfer independently. Must be ready to leave VA by 1:50 pm. No oxygen tanks. The doctor must write an order for an escort. Not wheelchair accessible.

[www.dav-wi.org](http://www.dav-wi.org)

262-719-7233

**LSA Industries LLC**

24-hours advance notice preferred. Curb to Curb, Door to Door, Door-through-Door service based on need. Wheelchair accessible.

414-364-7908

**LifeStar Emergency Medical Services**

Serves counties of Washington, Ozaukee, Milwaukee, Fond du Lac, and Sheboygan. Accepts Medicaid. Door-to-Door and Door-thru-Door service. Wheelchair accessible.

[www.lifestar-ems.com/paratransit-transport](http://www.lifestar-ems.com/paratransit-transport)

262-335-2911

**Medical Center Foundation of Hartford, Inc.**

Reduced fares to and from Tamarack Adult Day Services. Reduced fares for medical appointments at the Aurora Medical Center facilities in Hartford and Slinger. Free rides to and from Hartford and Slinger for medical and dental appointments at Albrecht Free Clinic in West Bend. Reduced Fares to and from Hartford or Slinger for medical appointments at the Fresenius Kidney Care in Slinger. Call today for your special rate.

[www.mcfhartford.org](http://www.mcfhartford.org)

Hartford City Taxi -  
262-673-8223

Washington County  
Shared Ride Taxi –  
262-338-2908

**Senior Express**

48-hours advance notice preferred. Door-to-Door service. Wheelchair accessible. Bariatric capable.

[www.seniorexpresswi.com](http://www.seniorexpresswi.com)

414-454-8565

**STAT Medical Rides, LLC**

Non-emergency medical transportation. Rear-enter wheelchair and ambulatory minivans available. Door-through-door service. Serves south, central, and eastern parts of Wisconsin, but is not limited to these areas.

Office Hours: 7:00 am - 5:00 pm  
[www.statmedicalrides.com](http://www.statmedicalrides.com)

920-386-8043

**Tootl**

Provides wheelchair transportation for people with mobility and cognitive challenges. Provides rides to and from medical appointments, residential facilities, discharges, therapy, group outings, day programs, school, housing tours, support groups, family gatherings and more. You can schedule trips as far in advance as you like, up to the day before. Based on availability, can also accommodate same day requests. Door-through-Door service.

[www.ridetootl.com](http://www.ridetootl.com)

414-376-2222

**Trans-Professionals**

Door-through-door service in Washington and Ozaukee Counties. Will escort clients inside facilities if needed. Will not lift clients, client may bring escort. 48 hours' notice is preferred. Wheelchair accessible van.

*www.trans-professionals.com*

262-834-9002

**Transportation Connection**

Door-to-door service. No heavy lifting will provide minor assistance. Up to one month's advance notice is required, the same day if available.

Wheelchair accessible.

*www.transportationconnectioninc.com*

920-602-0161

**Transtar Medical Transportation**

Serves Washington County residents if going in/out of Milwaukee area. Door-through-door service in southeast Wisconsin. Wheelchair-lift equipped van.

*www.transtarmedical.com*

800-972-8080

**VEYO**

Wisconsin's non-emergency medical transportation manager arranges transportation for eligible Medicaid and BadgerCare Plus members.

*wi.ridewithveyo.com*

866-907-1493

**Wheelchair Accessible Van Rental****A&J Mobility**

Minivans with lowered floors, power doors, power ramps, and hand controls upon request. Delivery and pick-up service available.

3058 Helsan Drive

262-623-6236

Richfield, WI 53076

*www.aandjmobility.com*

**MobilityWorks**

Sells, repairs and rents wheelchair accessible vehicles.

N8W22195 Johnson Drive

877-275-4915

Waukesha, WI 53186

*www.mobilityworks.com*

## **Long Distance Transportation Options**

### **Angel Wings for Veterans**

Removing the barrier to medical care for veterans and their families with long-distance transportation.

*[www.angelwingsforveterans.org/services](http://www.angelwingsforveterans.org/services)*

### **CEMS**

262-364-4850

*[www.facebook.com/cemsambulette/](https://www.facebook.com/cemsambulette/)*

### **Mercy Medical Angels**

Removing the barrier to medical care with free long-distance medical care with free long-distance medical transportation services.

*[www.mercymedical.org/impact-reports](http://www.mercymedical.org/impact-reports)*

### **NMotion Medical Transportation**

608-473-1477

*[www.nmotionmt.com/](http://www.nmotionmt.com/)*

### **Tootl**

262-834-9002

*[www.ridetootl.com](http://www.ridetootl.com)*

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